



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1398

Date Received

02-DEC-2002

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up Nr
OFFICE
DEFECTS INVESTIGATIONReference No.
8023473

OWNER INFORMATION (Type or Print)

ATHENS

OH

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an

and address to the vehicle manufacturer.

Signature of Owner

Date 12/16/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield on driver's side)

1FTYR10G4WTAS6A30

Vehicle Make

FORD TRUCK

Vehicle Model

RANGER

Vehicle Year

1998

Current Odometer Reading

82220.0

Purchase Date

2/1/02

Dealer's Name CENTURY NATIONAL BASIL

Engine Size

(CID/CC/L) 2.5L

☐ New ☒ Used

City ATHENS State OHIO Zip Code 45701

No Cylinders FOUR

Transmission Type

☒ Manual☐ Automatic

AntiLock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Bel☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Ut☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02152000Part Name(s) DRIVE-SHAFT - TAIL-SHAFT TRANS-
SUSPENSION-INDEPENDENT FRONT CONTROL ARM-LOWER BAL-
HARMONIC BALANCER ON TAIL-SHAFT

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

ONE

Date(s) of Failure(s)

11/27/02

Mileage at Failure(s)

81000

Vehicle Speed at Failure(s)

55 MPH

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

THANIL GOODNESS

NONE 666

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH THE HARMONIC BALANCER. DEALER WAS CONTACTED AND STATED THAT THERE WAS NO RECALLS SO THERE WAS NOTHING THEY COULD DO ABOUT IT. PH

THE HARMONIC BALANCER MOUNTED IN RUBBER TO TAIL-SHAFT ON TRANSMISSION CAME LOOSE MOVING BACK AND FORTH BETWEEN TRANSMISSION AND FRONT U-JOINT. IF THIS WOULD HAVE BROKEN THE FRONT U-JOINT AT 55 MPH WHERE WOULD HAVE THE TRUCK END UP? THE REAR END TORE OUT OF THE TRUCK, WHEN THE FRONT OF THE DRIVE-SHAFT MADE CONTACT WITH ROAD, OR CRASH WITH OTHER TRAFFIC. SAFETY WAS THE MAIN REASON I PURCHASED MY 110 YEAR SON THIS USED OF A VEHICLE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.