



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

26 NOV 2002

OFFICE INVESTIGATION

Of or rt dt
of rt
up_itr

Reference No.

8023372

OWNER INFORMATION (Type or Print)

CAMBRIA HIGHTS NY

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, your name and address to the vehicle manufacturer.
Signature of Owner _____ Date 01/7/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of dashboard on driver's side) 1G1NE5239X6169752
Vehicle Make CHEVROLET
Vehicle Model MALIBU
Vehicle Year 1999
Current Order or Product 29665

Purchase Date January 2002
Dealer's Name Valley Stream Chevrolet
City Valley Stream State NY Zip Code 11580
Engine Stz (CID/CC/L) _____
No Cylinders _____
 Turbo Diesel Gas Fuel Injectio

Transmission Type Manual Automatic
Anti-lock Brakes Yes No
Restraint System 3-Point Belt Motorbelt Driver's Side Airbag 2-Point Belt Passenger's Side Airbag
Cruise Control Yes No
Drive/Trial Front Rear 4-Wheel
Vehicle Type Car Sport Util Van Truck Minivan Motorcycle Other
Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01100000
Part Name(s) STEERING: WHEEL AND COLUMN
Location Left Right Front Rear
Failed Part(s) Original Replacement

No of Failures 2
Date(s) of Failure(s) _____
Mileage at Failure(s) 28000 and 29665
Vehicle Speed at Failure(s) 25 mph
Failed Part(s) Available? Yes No
NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured _____
Number of Fatalities _____
Estimated Property Damage _____
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE MAKING A LEFT TURN STEERING WHEEL LOCKED UP. CAUSE IS UNKNOWN, DEALER HAS BEEN CONTACTED. PLEASE PROVIDE ANY FURTHER INFORMATION. TS
Took car into dealer on 12/18/02. Power steering hydraulic was replaced.
The same problem occurred again on January 6, 2003
The left steering locked. I had to steer it gently forward and stop turned off the ignition and re-start the engine. Then the steering turned.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.