

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 252 Date Received <u>26-NOV-2002</u> Office <u>INVESTIGATION</u> Reference No. <u>8023360</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted]				DEFECTS INVESTIGATION	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date <u>1/1/</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>2GFV22G522128886</u>		Vehicle Make <u>PONTIAC</u>		Vehicle Year <u>2002</u>	
Purchase Date <u>1/02</u>		Dealer Name <u>Rapco Goodman Pontiac</u>		Engine Size <u>4.9L V6</u>	
☒ New ☐ Used		City <u>Houston</u> State <u>TX</u> Zip Code _____		Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio ☐	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>03214000</u>		Part Name(s) <u>BRAKES:HYDRAULIC:OTHER</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures <u>1</u>		Date(s) of Failure(s) <u>01-OCT-2002</u> Mileage at Failure(s) <u>22000</u> Vehicle Speed at Failure(s) <u>Variable</u>		Failed Part(s) Available? ☒ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					

WHILE TRAVELING ON THE HIGHWAY WHEN SHE APPLY HER BRAKES THE VEHICLE WILL VIBRATE. PLEASE PROVIDE ADDITIONAL INFORMATION DEALER IS AWARE OF THE PROBLEM.

TS

This happend a few month after I purchase the car. Then it happened again in Oct. The first time the dealer turned the rotors, the second time they replaced.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On the first 1,000 miles the rear def. was leaking but was replaced then the glass was making a noise, they said it was the rear def, they fixed it.

Seems like most of the problems are in the rear area??

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/ncsa>