

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1399

Date Received

25-NOV-2002

OFFICE
INVESTIGATIONOd_or
rt_dt
od_rt
up_ltr

Reference No.

8023310

OWNER INFORMATION (Type or Print)

WINDSOR

ME

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/22/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of
windshield on driver's side)

1G2JB124517137582

Vehicle Make

PONTIAC

Vehicle Model

SUNFIRE

Vehicle Year

2001

Current Odometer Reading

51,000

Purchase Date

Dealer's Name

O'Connor GMC

Engine Siz

(CID/CC/L 2.0

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injectio☐ New☒ Used

City

Augusta

State

G.E.

Zip Code

01332

No Cylinders

4

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Bel☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03000000

Part Name(s)

BRAKES-SERVICE BRAKES

Location

☒ Left☒ Front☒ Right☐ Rear

Failed Part(s)

☒ Original☒ Replacement

No of Failures

40 times or
more

Date(s) of Failure(s)

25-NOV-2002

Mileage at Failure(s)

45000

Vehicle Speed at Failure(s)

increasing between 20-40 mph

Failed Part(s)

Available?

☐ Yes☒ No

NHTSA

Previously

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

None

Number of Fatalities

None

Estimated Property Damage

None

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN THE BRAKES ARE APPLIED THE PEDAL GOES TO THE FLOOR RESULTING IN EXTENDED STOPPING, AND LOCK UP. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In certain weather such as snow, ice and sand when the brakes are applied the pedal doesn't go to the floor but when I use the brakes in these road conditions the front brakes lock-up making a low humming noise and the car slides forward out of control. I have almost been in several accidents because of this.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

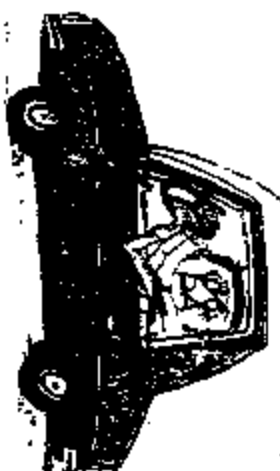
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/vehicle>