

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1399 Date Received 25-NOV-2002 REFLECTS INV-5700 Reference No. 8023300 Work Number Home Number	
OWNER INFORMATION (Type or Print) AIKEN SC			
Do you authorize NHTSA to contact the manufacturer of your vehicle? In the absence of an owner's signature, your name and address to the vehicle manufacturer.		☒ YES ☐ NO Date 12/16/02	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2G1WH55K329382892	Vehicle Make CHEVROLET	Vehicle Model IMPALA	Vehicle Year 2002 Current Odometer Reading 2019
Purchase Date 7-8-02 ☒ New ☐ Used	Dealer's Name GOODMAN CHEVROLET, INC. City NEW ELLINGTON State SC Zip Code 29809		Engine Size 3.8L (CID/CC/L) No Cylinders 6 ☐ Turbo Diesel Gas Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Trail ☒ Front Rear 4-Wheel ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 10110000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDSHIELD HAZY (GLARE) WINDSHIELD SHOULD BE CHANGED OUT		Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement
No of Failures CONTINUOUS	Date(s) of Failure(s) 8 JULY 02 Mileage at Failure(s) 20000 Vehicle Speed at Failure(s) N/A		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

WHILE DRIVING THE VEHICLE AT ANY TIME THE WINDSHIELD IS GLASSY, AND FATIGUE THE VISION. DEALER HAS INSPECTED THE VEHICLE AND COULD NOT CORRECT THE PROBLEM. PLEASE PROVIDE FURTHER INFORMATION. TS

IN FULL SUN THE HAZE/GLARE IS MORE INTENSE AND WHEN THE CAR IS RIGHT WITH THE SUN OBJECTS CAN NOT BE SEEN.

THE GLARE/HAZEY WINDSHIELD ALSO CAUSES EYE STRAIN AND FATIGUE.

SAFETY HAZARD

CONTINUE ON BACK IF NEEDED

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.