


DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1399	
 U.S. Department of Transportation National Highway Traffic Safety Administration		<b>Vehicle Owner's Questionnaire (VOQ)</b> NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
<b>OWNER INFORMATION (Type or Print)</b> [Redacted]		<b>Date Received:</b> 25-NOV-2002 <b>OFFICE INVESTIGATION</b> <b>Reference No.:</b> 8023290	
<b>ELGIN TX</b>		<b>Work Number:</b> [Redacted] <b>Home Number:</b> [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorized signature, please provide your name and address to the vehicle manufacturer. <b>Signature of Owner:</b> [Redacted] <b>Date:</b> 12/13/02			
VEHICLE INFORMATION			
<b>Vehicle Ident. No. (VIN)</b> (Located at bottom of windshield on driver's side) <b>2G0EC19K051243144</b> PLEASE FILL IN		<b>Vehicle Make:</b> CHEVROLET TRUK <b>Vehicle Model:</b> C10 <b>Vehicle Year:</b> 1995 <b>Current Odometer Reading:</b> 137,700	
<b>Purchase Date:</b> 07/10/95 <input type="checkbox"/> New <input checked="" type="checkbox"/> Used		<b>Engine Siz (CID/CC/L):</b> 350 <b>No Cylinders:</b> 8 <input type="checkbox"/> Turbo Diesel <input checked="" type="checkbox"/> Gas Fuel Injected	
<b>Dealer's Name:</b> _____ <b>City:</b> _____ <b>State:</b> _____ <b>Zip Code:</b> _____			
<b>Transmission Type:</b> <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic		<b>Antilock Brakes:</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Restraint System:</b> <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt		<b>Cruise Control:</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Drive Train:</b> <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel		<b>Vehicle Type:</b> <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	
		<b>Body Style:</b> <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
<b>Component:</b> 10300000 <b>Part Name(s):</b> VISUAL SYSTEMS:WINDSHIELD WIPER AND WASHER		<b>Location:</b> <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	
<b>No of Failures:</b> _____ <b>Date(s) of Failure(s):</b> 25-NOV-2002 <b>Mileage at Failure(s):</b> 78821 <b>Vehicle Speed at Failure(s):</b> _____		<b>Failed Part(s) Available?</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <b>NHTSA Previously:</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
<b>Crash:</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<b>Fire:</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>Number of Persons Injured:</b> _____		<b>Number of Fatalities:</b> _____	
<b>Estimated Property Damage:</b> _____		<b>Reported to Police:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
<b>INTERMITTENTLY WINDSHIELD WIPERS BECOME INOPERABLE OBSTRUCTING THE DRIVER, DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. TS</b>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

REFERENCE NHTSA RECALL # 98V150001. WIPERS/WASHER OPERATED INTERMITTENTLY TOOK TO DENVER AFTER SEEING RECALL ON NHTSA WEBSITE (ATTACHED). TOLD MY VEHICLE NOT SUBJECT TO RECALL SINCE VIN NOT LISTED EVEN THOUGH DATE OF MFG WAS 7-95. SERVICE MGR. TOLD ME HE HAD HAD A NUMBER OF THESE PROBLEMS (EVEN HIS OWN VEHICLE) THAT WERE NOT COVERED. CALL GM. CUSTOMER LINE AND WAS TOLD SAME THING... NOT COVERED AND HAD A LOT OF COMPLAINTS. I ALSO HAVE A CO-WORKER WITH A 1995 FJ0 WITH THE SAME PROBLEM. GM. SEEMS TO HAVE A B.S. 9 PROBLEM AND IS SOMEHOW AVOIDING REPAIRS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at:

**1-888-DASH-2-DOT**  
**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
<http://www.safercar.gov>

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**