

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received <u>25-NOV-2002</u> Od or rt dt _____ od_rt _____ up_ltr _____ Reference No. <u>8023288</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] CHARLOTTE NC			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, please print name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>12/14/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Transfer at bottom of windshield on driver's side) <u>1G2WD12K6WF210753</u>		Vehicle Make <u>PONTIAC</u> Vehicle Model <u>GRAND PRIX</u> Vehicle Year <u>1998</u> Current Odometer Reading <u>30167</u>	
Purchase Date <u>09/1997</u> ☒ New ☐ Used		Dealer's Name <u>Dick Kieffer Pontiac/GMC</u> City <u>Charlotte</u> State <u>NC</u> Zip Code <u>28217</u> Engine Siz. (CID/CCA) <u>3.8L</u> No Cylinders <u>6</u> ☐ Turbo Diesel Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger's Side Airbag Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☒ Car ☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>09116000</u> Part Name(s) <u>LIGHTING:SWITCH:BUTTON:RING:OTHER PART LIGHTING SYSTM</u> Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement		No of Failures <u>2</u> Date(s) of Failure(s) <u>13-NOV-2002</u> Mileage at Failure(s) <u>29884</u> Vehicle Speed at Failure(s) <u>?</u> Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No		Number of Persons Injured _____ Number of Fatalities _____ Estimated Property Damage _____ Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

CONSUMER WALKED OUT TO START VEHICLE AND NOTICED THE DRIVERS SIDE LENSE, THAT COVERS HEADLIGHT HAD FALLEN OFF VEHICLE. CONSUMER STATES WHEN WATER GETS INSIDE LIGHT, THE LIGHT WILL SHORT OUT. CONSUMER SAYS THEN THERE IS NO LIGHTS. ALSO CONSUMER FEEL ITS VERY UNSAFE TO BE DRIVING AND SUDDENLY COVER FLY OFF. COVER COULD INJURE ANOTHER DRIVER. PLEASE PROVIDE ANY FURTHER INFORMATION. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received 25-NOV-2002	
U.S. Department of Transportation National Highway Traffic Safety Administration		Od_or rt_dt od_rt up_tr	
		Reference No. 8023263	
OWNER INFORMATION (Type or Print) CHARLOTTE NC			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of _____, provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>12/14/02</u>		YES ☒ NO ☐	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G2WD12K6WF210753	Vehicle Make PONTIAC	Vehicle Model GRAND PRIX	Vehicle Year 1998
Current Odometer Reading 30167		Purchase Date 09/1997	
Dealer's Name <u>Dick Keiffer Pontiac/GMC</u> City <u>Charlotte</u> State <u>NC</u> Zip Code <u>28217</u>		Engine Size (CID/CC/L) <u>3.8L</u> No Cylinders <u>6</u>	
☒ New ☐ Used		☐ Turbo Diesel Gas ☒ Fuel Injectio	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09802000	Part Name(s) LIGHTING: LIGHTING CONCEALMENT DEVICES: HEADLIGHTS	Location ☒ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original Replacement
No of Failures 2	Date(s) of Failure(s) <u>13-NOV-2002</u> Mileage at Failure(s) <u>29884</u> Vehicle Speed at Failure(s) <u>?</u>	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER NOTICED THAT THE LENSE HAD FALLEN OFF DRIVERS SIDE HEADLIGHT. CONSUMER STATES WHEN WATER GETS BEHIND LENSE IT CAUSES THE LIGHT TO SHORT OUT. CONSUMER FEELS THIS IS DANGEROUS BECAUSE COVER COULD FLY OFF ON THE HIGHWAY AND DISTRACTED ANOTHER DRIVER VISION AND CAUSE AN ACCIDENT. PLEASE PROVIDE ANY FURTHER INFORMATION. TS <i>Caused headlights to fail.</i>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**