

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1375 Date Received 25-NOV-2002 REF ID: A61575 Od_or rt_dtl od_rt up_itr Reference No. 8023277 Work Number Home Number	
OWNER INFORMATION (Type or Print) [Redacted] LOS ANGELES CA			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, NHTSA will use the name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date 12-28-102			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Stamps of import on windshield on driver's side) 12WFT81L1X5662219		Vehicle make MERCURY	
Purchase Date ☐ New ☒ Used		Vehicle Model COUGAR	
Dealer's Name Worthington Ford City Long Beach State CA Zip Code 90804		Vehicle Year 1999	
Transmission Type ☐ Manual ☒ Automatic		Current Odometer Reading 56000	
Antilock Brakes ☒ Yes ☐ No		Engine Size (CID/CC/L) _____ No Cylinders _____	
Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection ☐	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☒ Car ☐ Sport Ult. Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT		Location ☐ Left ☐ Right ☐ Front ☐ Rear
No of Failures		Failed Part(s) Available? ☐ Yes ☐ No	
Date(s) of Failure(s) 28-OCT-2002 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 50		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0
Estimated Property Damage 14,000		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER WAS TRAVELLING APPROXIMATELY 45-50 MPH. WAS HIT ON DRIVER'S SIDE CAUSING VEHICLE TO CRASH HEAD-ON INTO A POLE. BOTH DRIVER AND PASSENGER AIR BAGS DID NOT DEPLOY. TS			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.