

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

25-NOV-2002

Od_or
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up_itrOFFICE
EFFECTS INVESTIGATION

Reference No.

8023267

OWNER INFORMATION (Type or Print)

ST. JAMES

MN

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized representative, you must provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/18/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Mfr.	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDKE3CGXTHA58264	FIRESTONE	STEEL TEX	1996 4900	26777

Purchase Date July '96	Dealer's Name Dick Grobe RV	Engine Size (CID/CC/L) 5.7L	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☒ Used	City Jacksonville	State FL	No Cylinders 5

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other Motorhome	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other Motorhome
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRE FIRESTONE STEEL TEX R45 LT 225/75R16 M/S DOT UDIL KB 445	Location ☒ Left ☒ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 4	Date(s) of Failure(s) 7/5/02 Mileage at Failure(s) 26700 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$1200.00	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WITH IN A 24 HOURS TIME FRAM CONSUMER EXPRESSES THREE TIRE TREAD BLOW OUTS ON FIRESTONE STEEL TEX BRAND. DEALER AND MANUFACTURE HAS BEEN CONTACTED. PLEASE PROVIDE FURTHER INFORMATION. TS

When I had the tires replaced in Rapid City, SD at the same store it was noticed that a second tire was also showing signs of tread separation. I had to replace all six tires on the Motorhome & still need to replace the spare.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**