


DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1375	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received: <u>25-NOV-2002</u> OFFICE DEFECTS INVESTIGATION Reference No. <u>8023237</u>	
[Redacted] WESTWOOD NJ		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.		Signature of Owner: [Redacted] Date: <u>12/14/02</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <small>(Recorded at bottom of windshield on driver's side)</small>	Make	Model	Vehicle Year
WAUJV68EXDA120333	AUDI	A4	2002
Purchase Date: <u>12/21/01</u>		Current Odometer Reading: <u>8874 miles</u>	
Dealer's Name: <u>JACK DANIELS MOTORS, INC.</u> City: <u>FAIR LAWN</u> State: <u>NJ</u> Zip Code: <u>07410</u>		Engine Siz (CID/OCL): <u>109 CID</u> No Cylinders: _____	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used		<input checked="" type="checkbox"/> Turbo Diesel Gas Fuel Injecto	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Drive Train	Vehicle Type	Body Style	
<input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Ut <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
08590002	ELECTRICAL SYSTEM:IGNITION:COIL	<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously
2	<u>31-OCT-2002 15-NOV-2002</u> Mileage at Failure(s): <u>8190 and 7931</u> Vehicle Speed at Failure(s): <u>0 m/h 35 m/h</u>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>0</u>	<u>0</u>
Estimated Property Damage		Reported to Police	
<u>0</u>		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES WHILE DRIVING CAR WILL HESITATE AND SHAKE EXCESSIVELY AND WILL NOT ACCELERATE. THE DEALER AND MANUFACTURER ADMIT THAT THE IGNITION COIL IS DEFECTIVE, BUT WILL NOT REPLACE UNTIL COMPONENT FAILS. CONSUMER HAS HAD COIL REPLACED TWICE ON 10/31/02 AND 11/15/02. TS			
CENTRALE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			