



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received

14-NOV-2002

 Od or
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od rt
up jtr

Reference No.

8022761

OWNER INFORMATION (Type or Print)

CRETE

IL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, this form is void.

Signature of Owner

Date 12-5-02

Vehicle Identification Number (located on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G6K554Y8YU179511	CADILLAC	SLS	2000	7000

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	Turbo Diesel Gas Fuel Injector
11-29-00	ARME BAKER CADILLAC	4.6	☒ Gas
☒ New ☐ Used	City MATTESON State IL Zip Code	No Cylinders 8	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
13130000	STRUCTURE: BODY	☒ Left ☒ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement
	WHEELS/TIRES/SUSPENSION		

No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously
CONTINUOUS	10-FEB-2002	☒ Yes ☐ No	☐ Yes ☒ No
	Mileage at Failure(s)		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVER AT HIGHWAY SPEED THE VEHICLE VIBRATES, DEALER NOTIFIED SEVERAL MONTHS LATER PROBLEM REOCCURED. MR

THIS CAR VIBRATES INTERMITTANTLY BETWEEN 50 & 80 MPH. IT HAS BEEN IN FOR INSPECTION AND BALANCING ABOUT 6 TIMES. THE LAST TIME I WAS TOLD THAT IT WAS A MANUFACTURING DEFECT THAT CADILLAC KNOWS ABOUT, BUT THEIR ENGINEERS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CANNOT CORRECT. NOTHING ELSE THAT THEY CAN/WILL DO!
BESIDES BEING EXTREMELY IRITATING, DISAPPOINTING, AND DENIAL,
I AM CONCERNED THAT IT WOULD BE DRIVEN CONTINUOUSLY, THE
WAY, THE SUSPENSION COULD FAIL.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

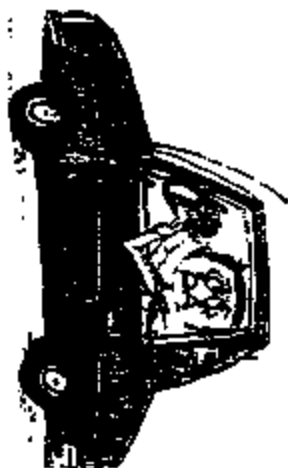
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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