



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1374

Date Received

03 FEB 25 AM 5:00
14 NOV 2002

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OFFICE
DEFECTS INVESTIGATION

Reference No.

8022758

OWNER INFORMATION (Type or Print)

788567

SAN DIEGO

CA

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 12/19/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

PLEASE PROVIDE

FORD

FOCUS

2001

Purchase Date

Dealer's Name Mossy Ford

Engine Size
(CID/CCL)

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injecto

☒ New ☐ Used

City San Diego State CA Zip Code 92115

No Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☐ Yes

☐ 3-Point Belt

☐ Motorbelt

☐ Yes

☐ Front

☒ Car

☐ Sport Ut

☐ 2-Door

☒ Automatic

☐ No

☒ Driverside Airbag

☐ 2-Point Bel

☒ No

☐ Rear

☐ Minivan

☐ Truck

☒ 4-Door

☒ Passengerside Airbag

☐ 4-Wheel

☐ Other

☐ Motorcycle

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03000000

Part Name(s)

BRAKES:SERVICE BRAKES

Location

☐ Left

☐ Right

Failed Part(s)

☒ Original

☐ Replacement

No. of Failures

1

Date(s) of Failure(s) 28-OCT-2002

Mileage at Failure(s) 14000

Vehicle Speed at Failure(s) 50

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Fatalities

0

Estimated Property Damage

3,500

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHILE DRIVING 50 MPH THE BRAKES FAILED CAUSING THE DRIVER TO PRESS THE BRAKES REAL HARD CAUSING THE AIR BAG TO DEPOY AND HAD TO APPLY THE EMERGENCY BRAKE TO STOP THE VEHICLE. MR

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Schweitzer
On October 26, 2002 the driver of my car saw an accident ahead of him and pressed on the brakes to prevent from being involved in the accident. While constantly ~~holding~~ on the brakes the brakes failed to stop then the driver stomped really hard along with pulling up the emergency brakes. My driver and passenger side airbags deployed causing ~~the driver~~ second degree burn on the drivers arm.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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