



DOT Auto Safety Hotline  
1-888-DASH-2-DOT

U.S. Department of Transportation  
National Highway Traffic Safety Administration

### Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1975

Date Received  
14-NOV-2002  
OFFICE INVESTIGATION

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od\_ft  
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Reference No.  
8022750

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Work Number  
Home No [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of your name and address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 12/01/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 4F4YR16C4WTM02151  
Vehicle Make MAZDA TRUCK  
Vehicle Model B2500  
Vehicle Year 1998  
Current Odometer Reading 56245

Purchase Date  
Dealer's Name  
City State Zip Code  
Engine Size (CID/CC/L) 2500  
No Cylinders 4  
 Turbo Diesel Gas Fuel Injectio

Transmission Type  Manual  Automatic  
Antilock Brakes  Yes  No  
Restraint System  3-Point Belt  Motorbell  Driverside Airbag  2-Point Bel  Passengerside Airbag  
Cruise Control  Yes  No  
Drive Train  Front Rear 4-Wheel  
Vehicle Type  Car  Van  Minivan  Other  Sport UR Truck Motorcycle  
Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000  
Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT A  
Location  Left  Right  Front  Rear  
Failed Part(s)  Original Replacement  
No of Failures 1  
Date(s) of Failure(s) 01-NOV-2002  
Mileage at Failure(s) 54000  
Vehicle Speed at Failure(s)  
Failed Part(s) Available?  Yes  No  
NHTSA Previously  Yes  No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash  Yes  No  
Fire  Yes  No  
Number of Persons Injured N/A  
Number of Fatalities N/A  
Estimated Property Damage N/A  
Reported to Police  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT AIR BAG LIGHT ILLUMINATED SO VEHICLE WAS TAKEN TO DEALER. DEALER ADVISED THE THE AIR BAG WAS NO LONGER OPERATIVE "POSSIBLY" DUE TO FAILURE OF THE VEHICLE'S CLOCKSPRING. MR

I WAS TOLD THAT A CLOCK SPRING WOULD COST ABOUT 175.00 AND THE ITEM WAS NOT UNDER THE 6 YR WARRANTY PLUS THE DIAGNOSTIC TEST WOULD COST \$65.00. TO ME IT WAS TOO MUCH.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.