



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

14-NOV-2002

OFFICE
INVESTIGATION
 Od_or
rt_dt
od_rt
up_ltr

Reference No.

8022735

OWNER INFORMATION (Type or Print)

BROKEN ARROW

OK

Work Number

Home Number

Do you authorize NHTSA to contact you or your vehicle? ☒ YES ☐ NO
In the absence of an owner, please provide the name and address to the vehicle manufacturer.
Signature of Owner _____ Date 11/13/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located on low windshield on driver's side)	Make	Model	Year	Current Odometer Reading
1FAPP1283M1W196656	FORD	ESCORT	1991	211559
Purchase Date 5/1991	Dealer's Name Jackie Cooper Ford		Engine Size (CID/CC) 1.8	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☐ New ☒ Used	City Yukon	State OK	Zip Code	No Cylinders 4
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06020100	Part Name(s) FUEL: CNG: TANKS Electric Fuel Pump Set	Location ☐ Left ☐ Front ☐ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures Every time tank filled Starting 10/2/2002	Date(s) of Failure(s) 10/2/2002 Mileage at Failure(s) 210100 Vehicle Speed at Failure(s) at all speeds & when parked	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No ?

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured NA	Number of Fatalities NA	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER NOTICED A FUEL LIKE SUBSTANCE ON THE GROUND UNDER THE VEHICLE. TOOK VEHICLE TO MECHANIC, AND MECHANIC STATES GAS IS LEAKING OUT OF THE FUEL LINE THAT CONNECTS TO TANK. PLEASE PROVIDE ANY FURTHER INFORMATION.

Gas leaking out of the top of the sending unit/pump where it goes into tank. Was not leaking out by line. Every night auto was parked in attached garage. Next morning there would be a puddle under car and a very strong gasoline odor. Had a spark test produced it could have been very fatal.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).