

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

14-NOV-2002

Od_or
ri_dk
od_rt
up_ltr

Reference No.

8022733

OWNER INFORMATION (Type or Print)

FREDARICA

DE

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, NHTSA will not consider responses and address to the vehicle manufacturer.

Signature of Owner

Date 12/24/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KMHND45D61U149329	HYUNDAI	ELANTRA	2001	22754

Purchase Date 4-01	Dealer's Name CASTLE HYUNDAI	Engine Siz (CID/CC/L	☐ Turbo ☐ Diesel ☒ Gas Fuel Injection
☒ New ☒ Used	City NEW CASTLE DE Zip Code	No Cylinders 4	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures 21	Date(s) of Failure(s) 01-OCT-2002 1-25-02 Mileage at Failure(s) 12000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities N.A.	Estimated Property Damage \$6000. TO MY CAR	Reported to Police ☒ Yes ☐ No
--	---	--------------------------------	------------------------------	---	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT 50 MPH, ANOTHER VEHICLE PULLED IN FRONT OF CONSUMER, CONSUMER HIT THAT VEHICLE, CAUSING CONSUMER TO T-BONE. CONSUMER STATES' NONE OF THE VEHICLES AIRBAG DEPLOYED. PLEASE PROVIDE ANY FURTHER INFORMATION. I HAVE REPEATEDLY CONTACTED HYUNDAI CUSTOM SERV. ABOUT THIS PROBLEM AND HAVE BEEN TOLD THAT I "DID NOT GENERATE SUFFICIENT FORCE FOR THE AIRBAGS TO DEPLOY," WHILE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WAITING FOR HYUNDAI TO INVESTIGATE MY PROBLEM,
I INCURRED AN ADDITIONAL \$1300.00 FOR A RENTAL
CAR. HYUNDAI SAYS THIS IS MY PROBLEM. I HAVE
PURCHASED 3 NEW HYUNDAI ELANTRAS SINCE 1994.
I BOUGHT THIS CAR WITH THE UNDERSTANDING
THAT IT HAD 4 AIRBAGS. I CAN NOT TELL IF
I HAVE ANY AND I DON'T KNOW IF THEY WILL
DEPLOY IF I SHOULD HAVE ANOTHER ACCIDENT.
THANKS FOR LISTENING. PLEASE CALL IF
YOU NEED ADDITIONAL INFO.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>