



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1373

Date Received: 13-NOV-2002OFFICE
DEFECTS INVESTIGATION

Old or
replaced
sedan
up for

Reference No.

8022694

OWNER INFORMATION (Type or Print)

WATERBURY

CT

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized representative, please provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 12/12/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KNDJA7231W55594151		KIA TRUCK	SPORTAGE	1998	83358
Purchase Date	Dealer's Name <u>Loehmann-Bless chev</u>		Engine Size (CID/CC)	☐ Turbo ☒ Diesel ☐ Fuel Injection	
☐ New ☒ Used	City <u>WATERBURY</u> State <u>CT</u> Zip Code <u>06705</u>		No. Cylinders		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Belt		☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other		☒ Sport Utility ☐ Truck ☐ Motorcycle		☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02817000	Part Name(s) WHEELS: OTHER <u>outer Bearing, inner Bearing</u> <u>where HW, seal</u> <u>SPINDLE A/FRT.</u>	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No. of Failures	Date(s) of Failure(s) <u>08-NOV-2002</u> Mileage at Failure(s) <u>82000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS DRIVING VEHICLE 25MPH AND STARTED TO HEAR LOUD NOISES. THE FRONT WHEEL ACTED AS IF IT WAS NOT ABLE TO MOVE. MANAGE TO GET TO GAS STATION AND MECHANIC DROVE VEHICLE. INDICATED TO OWNER PROBLEM WAS WITH WHEEL BEARINGS. THE SPINDLE HAD FROZEN. HAD CONTACTED KIA MANUFACTURER AND INFORMED NO RECALLS FOR WHEEL BEARINGS AND/OR SPINDLE. MR

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This car has given me trouble from the day I bought it. There has been call backs on many parts of the car. The tires are so bad that Lechner's doesn't do any work on them any more. I'm positive the car was part of a call back on Hubs and Spindle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.nhtsa.dot.gov/defects

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**