

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1368	
OWNER INFORMATION (Type or Print) BROADVIEW OH		Date Received 12-NOV-2002 OFFICE INVESTIGATION	Od or rt, dr od_rt up_ltr
		Reference No. 8022594	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>Nancy J. Redmond</u> Date <u>11/23/02</u>		Work Number Home Number	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>WVGCB3A5TB144813</u> PLEASE PROVIDE	Vehicle Make VOLKSWAGEN	Vehicle Model PASSAT GLS VOLKSWAGEN	Vehicle Year 1996
Purchase Date <u>7/9/96</u> ☒ New ☐ Used		Current Odometer Reading <u>101,878</u>	Engine Size (CID/CC) <u>2.0L</u> No Cylinders <u>4</u>
Dealer's Name <u>ELAGETT SHARCK VOLKSWAGEN</u> City <u>WADSWORTH, OH</u> State <u>OH</u> Zip Code <u>44128</u>		☐ Turbo Diesel ☒ Gas Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Ut ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12210000	Part Name(s) INTERIOR SYSTEMS:SEAT BELTS:LAP:FRONT	Location ☒ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original Replacement
No of Failures <u>1</u>	Date(s) of Failure(s) <u>21-OCT-2002</u> Mileage at Failure(s) <u>100,000</u> Vehicle Speed at Failure(s) <u>STATIONARY</u>	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES THAT THE SEAT BELT WILL NOT RETRACT BACK INTO POSITION AND IT COULD CAUSE THE SEAT BELT TO BE DEFECTIVE IN THE EVENT OF AND ACCIDENT. DEALER NOTIFIED. MR			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.