



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

03 JAN 12 AM 12
12-NOV-2002

OFFICE
DEFECTS INVESTIGATION

Location No.

8022582

OWNER INFORMATION (Type or Print)

BAITING HOLLOW

NY

Work Number

Home Number

Do you authorize NHTSA to send a representative to the manufacturer of your vehicle?
In the absence of your signature, we will assume you do not authorize NHTSA to send a representative to the manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 12/1/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	HYUNDAI	ELANTRA GT	2001	42000

Purchase Date
07-03-02

Dealer's Name Huntington Hyundai

Engine Size (CID/CC/L) 4

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

☒ New ☐ Used

City Huntington State NY Zip Code

No Cylinders 4

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport UT ☐ Truck ☐ Station wagon ☐ Pick Up Truck ☒ Other Sedan
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12113000	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG IMPACT SENS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures 1	Date(s) of Failure(s) 04-01-2001 11-7-2002 Mileage at Failure(s) 42000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured —	Number of Fatalities —	Estimated Property Damage —	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON THE HIGHWAY WITHOUT PRIOR WARNING. THE AIRBAG LIGHT APPEAR ON THE DASHBOARD. PLEASE FURNISH ADDITIONAL INFORMATION. DEALER IS AWARE OF THE PROBLEM.

See attached sheets

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Also, a few weeks after I purchased the car, I asked the service department to check the transmission. The transmission did not appear to be shifting correctly between second and third gear. I was told that there is no problem. However, as of yesterday evening, Tuesday, November 12th, the transmission began revving at a higher RPM when shifting between 2nd and 3rd, and began to "buck" before shifting.

I have contacted your organization by telephone (National Highway Traffic Safety Administration) and issued the many complaints with my vehicle. I was notified that presently, there are numerous complaints from other owners with the 2001 Elantra, such as:

- Air-bag related complaints with the 2001 Elantra, - Air bag light illuminated and air bags not deploying in serious frontal/side collisions.
- Brakes/Hydraulic System complaints- "brakes overheating due to shimmies /vibrations in the steering wheel and the brake pedal pulsating."
- Power Train/Transmission: "Transmission does not shift properly, gains high RPM's, etc.

Other defects, with the Elantra as well as with other Hyundai vehicles, such as, structure, wheels, nuts, bolts, hood latches, electrical system, etc., were reported to this organization by owners. The list goes on.

I am **extremely dissatisfied** with my Hyundai Vehicle and its performance. I believe that it is a **poorly constructed and unsafe vehicle**.