



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1373

Date Received

08-NOV-2002

OFFICE
DEFECTS INVESTIGATION
 Od. or
rt. dt
od. rt
up. lt

Reference No.

8022527

OWNER INFORMATION (Type or Print)

HAYANA

FL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/18/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)

1UJGJ02PXY1KV0355

Vehicle Mkt

GOODYEAR

Vehicle Mode

MARATHON

Vehicle Year

2000
1999

Current Odometer Reading

Purchase Date

7/13/00

Dealer's Name

Emerald Coast RV

Engine Siz
(CID/CC/L

No Cylinders

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection
☒ New ☐ Used

City

Panama City

State

FL

Zip Code

32407

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☐ 3-Point Belt☐ Motorbelt☐ Yes☐ Front☐ Car☐ Sport Ut☐ 2-Door☐ Automatic☐ No☐ Driverside Airbag☐ 2-Point Belt☐ No☐ Rear☐ Van☐ Truck☐ 4-Door☐ Passengerside Airbag☐ Other☐ 4-Wheel☒ Minivan☐ Motorcycle☐ Stationwagon

wheel trailer

☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02740000Part Name(s)
TIRES:TREAD

Good year Marathon

Location

☒ Left☒ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☒ Replacement

Size 225/75R15 (S)

No of Failures

5

Date(s) of Failure(s) from 6-02 - 10-02

Mileage at Failure(s) 2000 - 10,000

Vehicle Speed at Failure(s) 50 - 65

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated

Property Damage

Reported to Police

☐ Yes ☐ No☐ Yes ☐ No

500.00

To Trailer

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

GOODYEAR TIRES (225/75R15) ON 2000 JAYCO DESIGNER TRAILER. THE TIRES HAD ALL BLOWN WITH 3 MONTHS. TIRES WOULD BECOME SHREDDED. HAD TAKEN TIRES BACK TO DISTRIBUTOR AND INFORMED NOT ABLE TO REPLACE THEM. MANUFACTURER IS NOT ABLE TO DETERMINE CAUSE OF DEFECT. TS

HAD VERBALLY BEEN TOLD TO SEND REPAIR BILL - (ESTIMATE) FOR DAMAGE TO TRAILER AND THEY WOULD PAY IT.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Trailer purchased 7/2000. Used for short trip in ~~Alabama~~
 AL + GA. in 2000. A 6 week trip June 15 - Aug 1st 2001 (about 2000 miles)
 Trailer tires had 2500 miles when started trip in 2002.
 First blow out 500 miles into trip. Had 3 more blow outs
 during next 500 miles. All Goodyear tires that came with
 trailer blew out. One tire found defective and taken to
 Goodyear dealership. We paid 1/2 price for 2 new tires. Final
 blowout on new Goodyear while in FL taking trailer to
 dealer. Damage done to trailer. Goodyear dealer in Palm
 City gave us a new tire. All tires had (S) (letter 'S' inside
 a circle). At first Goodyear said would pay for trailer
 repair - now they said no because they said no defects in
 spreads of tire they received.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300



NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline, NSA-10.1
 400 7th Street, SW
 Washington, DC 20590



**VEHICLE
 OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 OR

DASH2DOT

and dial toll free at

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