



DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-1-901 AM 8:18

1-888-327-4238

www.nhtsa.dot.gov/hotline OFFICE
DEFECTS INVESTIGATION

FOR AGENCY USE ONLY 252

Date Received

07-NOV-2002

Oid or
rt_at
od_rt
up_tr

Reference No.

8022400

OWNER INFORMATION (Type or Print)

BOULDER

MT

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an owner, your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/25/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 52 JT4VDZ1E6S0012673	Vehicle Make TOYOTA TRUCK	Vehicle Model T100	Vehicle Year 1995	Current Odometer Reading 99,000
Purchase Date 9/95	Dealer's Name Conicelli Toyota		Engine Size (CID/CC/L) 3400	☐ Turbo ☒ Diesel Gas Fuel Injection
☒ New ☒ Used	City Conshohocken State PA Zip Code 19328		No Cylinders 6	☒ Fuel Injection
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other			Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN-TRANSMISSION-AUTOMATIC	Location ☒ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 24-OCT-2002 Mileage at Failure(s) 94,397 Vehicle Speed at Failure(s) 65 mph	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 0	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE SHIFTING INTO 5TH GEAR, THE CLUTCH BRACKET BROKE AND THE TRANSMISSION WAS UNABLE TO SHIFT GEARS. DEALER HAS BEEN NOTIFIED. TS

Our local service manager at Helena Motors called an engineer at the district Toyota office. The district office said there was nothing a customer could do that would cause the clutch bracket to fail. Toyota reimbursed me for all parts & labor. Had I been in heavy highway traffic when the failure occurred, many people...

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

could have been killed or injured. I was also told by our local Toyota service manager that his ^{computer} system indicator that more than 20 of the same clutch bracket parts had been ordered and/or replaced through his service department. This should be a clear indication that my incident is NOT an isolated failure. I'm sure that Toyota has the ability to determine how many of these clutch brackets have needed replacement across the country.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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