

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

07-NOV-2002

OFFICE
EFFECTS INVESTIGATIONOd or
rt dt
od rt
up thr

Reference No.

8022333

OWNER INFORMATION (Type or Print)

HASSETL. MAX HASSETL NY

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

1J4GV58S0VC524786

Vehicle Make

JEEP

Vehicle Model

GRAND CHEROKI

Vehicle Year

1997

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Stz
(CID/CC/L)
☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio
☐ New ☒ Used

City State Zip Code

No Cylinders

Transmission Type

☐ Manual
☐ Automatic

Antilock Brakes

☐ Yes
☐ No

Restraint System

☐ 3-Point Belt
☐ Driverside Airbag
☐ Passengerside Airbag
☐ Motorbelt
☐ 2-Point Bel

Cruise Control

☐ Yes
☐ No

Drive Train

☐ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car
☐ Van
☐ Minivan
☐ Other
☐ Sport UT
☐ Truck
☐ Motorcycle

Body Style

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
07330000

Part Name(s)

POWER TRAIN:TRANSMISSION:AUTOMATIC:LEVER AND LINKAGE

Location

☐ Left
☐ Front
☐ Right
☐ Rear

Failed Part(s)

☐ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 01-OCT-2002

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA
Previously☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER ADVISED THAT VEHICLE WAS IDLING IN PARK, BUT SLIGHTLY ROLLED BACKWARD. CONSUMER VISITED DEALER TO ADVISE OF INCIDENT. DEALER INFORMED CONSUMER THAT VEHICLE NEEDED NEW TRANSMISSION AND REPLACED FOR CONSUMER, BUT DID NOT MENTION CURRENT RECALL 02V053000. CONSUMER THEN RECEIVED RECALL NOTICE AND CONTACTED MANUFACTURER. MANUFACTURER ADVISED CONSUMER THAT DEALER RECORDED RECALL 02V053000 BEING REMEDIED ON 10/27/02 THE SAME TIME VEHICLE'S TRANSMISSION WAS BEING REPLACED. TS

Consumer believes that new transmission was unnecessary. Only recall service was required. See copy of letter.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).