

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1375 Date Received: 03 FEB 25 AM 7 06 NOV 2002 OFFICE DEFECTS INVESTIGATION Reference No. 8022318 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] GRANITE FALLS WA			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date 12/10/02			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
	OLDSMOBILE TRU	BRVADA	1991
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	Current Odometer Reading
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders 6	130,233
Transmission Type	Antilock Brakes	Restraint System	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☐ Car ☒ Sport Ut Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other _____
		Cruise Control	Body Style
		☒ Yes ☐ No	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
08320109	ELECTRICAL SYSTEM:INSTRUMENT PANEL-CLUSTER MODULE	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-NOV-2002 Mileage at Failure(s) 133000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☒ Yes ☐ No	none	none
Estimated Property Damage		Reported to Police	
none		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) VEHICLE HAS AN ELECTRONIC INSTRUMENT PANEL. WHILE DRIVING THE PANEL BEGAN SMOKING AND THEN CAUGHT FIRE. THE DEALER ADVISED THE "ELECTRICAL SYSTEM" WITHIN THE DISPLAY SHORTED CAUSING THE FIRE. TS repairs resulted in total rebuild of the modular electronic cluster display on the dashboard cost for repairs: \$47800			
The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Upon driving northbound on I5 (north of Seattle) the lower portion of the modular electronic dash cluster display began smoking - first above the steering column. The speedometer and odometer readout failed and then all lights failed on cluster display, resulting in a quickly contained smoke electric shortcircuit - firey short, burning plastic smells. The vehicle was immediately pulled off the highway and turned off. Subsequent failure of the display electronic system & circuitry was from original factory parts. Over the last year the speedometer readout would at times, fade in or out. Phone call to GMC customer service indicated no recall on the vehicle at all. NHTSA indicated (2) recalls against the vin# model, denied by GMC(?) ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/hotline>