



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

06-NOV-2002

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OFFICE
DEFECTS INVESTIGATION

Reference No.

8022305

OWNER INFORMATION (Type or Print)

COLUMBUS

SC

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an

name and address to the vehicle manufacturer.

Signature of Owner

Date 11/25/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

2FALP74W8VX203670

Vehicle Make

FORD

Vehicle Model

CROWN VICTORY

Vehicle Year

1997

Current Odometer Reading

91,000

Purchase Date

Dealer's Name

Bob Bennett

Engine Siz.
(CID/GAL)

4.6L

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection
☐ New ☒ Used

City

Columbia

State

SC

Zip Code

29209

No Cylinders

8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Bel☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ut☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
63240000

Part Name(s)

BRAKES:HYDRAULIC:LINES:FITTINGS

Location

☒ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s)

05-NOV-2002

Mileage at Failure(s)

90000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA

Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes☐ No

Fire

☐ Yes☐ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

\$500

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING, DRIVER APPLIED BRAKES. THEY DID NOT HOLD, WHICH RESULTED IN VEHICLE HAVING EXTENDED STOPPING DISTANCE. THIS ALMOST CAUSED AN ACCIDENT. UPON INSPECTION OF VEHICLE, THE DRIVER NOTICED THAT THE BRAKE FLUID HAD LEAKED OUT CAUSED BY A HOLE IN THE BRAKE LINE. MR

This model was recalled for not enough clearance between the brakeline & the underbody of the car. Only taxi's & Police Cars, no recall for general public. incidentally a taxi wrecked here just this week

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.