



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

06-NOV-2002

DEFECTS INVESTIGATION

Op_or
rt_dt
ed_rt
up_lr

Reference No.

8022287

OWNER INFORMATION (Type or Print)

SHAWNEE

OK

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an address to the vehicle manufacturer.

Signature of Owner

Date 11/29/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1GKEC18K2RJ756825

Vehicle Make

CHEVROLET TRUCK

Vehicle Model

SUBURBAN

Vehicle Year

1994

Current Odometer Reading

192,000

Purchase Date

Dealer's Name

Engine Siz
(CID/CC/L

350

☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection
☐ New ☒ Used

City State Zip Code

No Cylinders

8

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☒ Sport Ut☐ 2-Door☒ Automatic☐ No☐ Driverside Airbag☐ 2-Point Bel☐ No☒ Rear☐ Truck☒ 4-Door☐ Passengerside Airbag☒ 4-Wheel☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

10312000

Part Name(s)

VISUAL SYSTEMS: WINDSHIELD WIPER: MOTOR

Location

☐ Left☐ Right☒ Front☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

50+

Date(s) of Failure(s)

11/2/00 ~ 11/01/02

Mileage at Failure(s)

92,000 ~ 100,000

Vehicle Speed at Failure(s)

3

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA

Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No

0

0

0

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATE WHILE USING WINDSHIELD WIPER WITHOUT ANY INDICATION WIPER WOULD STOP WORK. DEALER HAS BEEN CONTACTED. PLEASE PROVIDE FURTHER INFORMATION. MR

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

wipers won't run + can't see in heavy rain.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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