



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1399

Date Received

04-NOV-2002

Od. or
rt. dt
od. rt
up. ltr

Reference No.

6022142

Work Number

Home Number

OWNER INFORMATION (Type or Print)

JAMAICA

NY

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield or driver's side)

4JGAB54E0YA151973

Vehicle Make

MERCEDES BENZ

Vehicle Model

ML430 320

Vehicle Year

2000

Current Odometer Reading

Purchase Date

12/1999

Dealer's Name

Helms Brothers

Engine Size
(CID/CC/L)

No Cylinders 6

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injector

☒ New ☒ Used

City Bayside

State NY

Zip Code 11361

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbell☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08500000

Part Name(s)

ELECTRICAL SYSTEM:IGNITION

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

4

Date(s) of Failure(s)

29-OCT-2002

Mileage at Failure(s)

28240

Vehicle Speed at Failure(s)

50 mph

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING THE VEHICLE CONSUMER EXPERIENCE ENGINE STALL DUE TO A FAULTY

IGNITION SWITCH. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. MR

When other keys are on a key chain with the pop-off key, when you go over a bump, the weight of the keys cause the ignition to disengage.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.