

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

04-NOV-2002

Od or
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Reference No.

8022124

OWNER INFORMATION (Type or Print)

WEST PALM BEACH

FL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/22/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

2MELM75W0TX643461

Vehicle Mak

FORD MERC.

Vehicle Model

GRAND MARQUI

Vehicle Year

1996

Current Odometer Reading

39,490

Purchase Date

6/15/98

Dealer's Name F. L. Anderson & Son, Inc. Mercury

City Ft. Lauderdale State FL Zip Code 33304

Engine Stz
(CID/CC/L)

No Cylinders 8

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injectio

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Bel☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
05150000

Part Name(s)

ENGINE: OTHER PARTS

Location

☐ Left
☒ Front

☐ Right
☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 24-AUG-2002

Mileage at Failure(s) 36000

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA
Previously☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

\$628

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE PLASTIC COVERING IS MOUNTED ON TOP OF THE ENGINE CRACK. CAUSING A LEAK OF COOLANT TO FLOW OUT ONTO THE GROUND. DEALERSHIP IS AWARE OF THE PROBLEM. MR A FULLY PLASTIC INTAKE MANIFOLD MOUNTED ON TOP OF ENGINE DEVELOPED A CRACK AND STARTED LEAKING ANTI-FREEZE. FORD MOTOR CO HAS RECALLED THEIR PLASTIC MANIFOLDS FROM POLICE & FIRE AUTOS & HAVE REDESIGNED & REPLACED THEM. WHY NOT ALSO FROM CIVILIAN CUSTOMERS??

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**