



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received:

04-NOV-2002

OFFICE
DEFECTS INVESTIGATION
 Od_or
rt_dt
bd_rt
up_lr

Reference No.

8022095

OWNER INFORMATION (Type or Print)

POLAN

OH

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/1/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Recorded on both front
windshield and driver's side)

1G2JD12D197535447

Vehicle Make

PONTIAC

Vehicle Model

SUNFIRE

Vehicle Year

1995

Current Odometer Reading

83 600

Purchase Date

7/1/94

Dealer's Name Jim Aue Pontiac

Engine Siz
(CID/CC/L)
☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection
☒ New ☒ Used

City Warren

State OH

Zip Code

No Cylinders

Transmission Type

☒ Manual
☐ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt
☐ Motorbelt
☒ Driverside Airbag
☐ 2-Point Bel
☒ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car
☐ Van
☐ Minivan
☐ Other

Body Style

☒ Sport Ult
☐ Truck
☐ Motorcycle
☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
11000000Part Name(s)
HEATER-DEFROSTER-DEFOGGER AND VENTILATION

Location

☐ Left
☐ Right
☐ Front
☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 15-OCT-2002

Mileage at Failure(s) 83000

Vehicle Speed at Failure(s) 0

Failed Part(s)
Available?☒ Yes ☐ NoNHTSA
Previously☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT THERE IS A RECALL FOR THE STARTER, DEALER REPLACED STARTER AND UPON LEAVING STATION THE CONSUMER TRIED TO TURN ON HEAT, HEATER FAN STOPPED BLOWING. PLEASE PROVIDE ANY FURTHER INFORMATION. MR

AFTER Returning to Jim Aue Pontiac for the third time. Arriving in waiting
Rm for 2 Hrs before being (service) could tell me what was wrong with the car. ~~at first~~
told me it was not their fault, that the car must be "getting old". Found out they did
not replace a ground wire to which the fan was connected to. Very inconvenient to
me + my family + recall about the situation. Happy they replaced the ground
wire without charge but they were not fault.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.