



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

AM 1:28
01-NOV-2002

Od_or _____
rt_dk _____
od_rt _____
up_itr _____

Reference No.

8022077

OWNER INFORMATION (Type or Print)

DEFECTS INVESTIGATION

BULLHEAD

AZ

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/1/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (If posted at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading Make At Body
FILL IN 16ND5135524057A	CHEVROLET TRUCK	TRAILBLAZER	2002	5401
Purchase Date 3/22/02	Dealer's Name Crest Chev		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injecto
☒ New ☒ Used USA	City San Bernardino	State CA	Zip Code 92404	No Cylinders
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Sport Utility Truck Motorcycle SUV		
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other				

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03211000	Part Name(s) BRAKES:HYDRAULIC:PEDAL	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 29-SEP-2001	Mileage at Failure(s) 9000	Vehicle Speed at Failure(s) 40
Failed Part(s) Available?		NHTSA Previously	
☐ Yes ☐ No		☐ Yes ☐ No	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured NOT SURE 3 VEHICL	Number of Fatalities	Estimated Property Damage NOT SURE	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN APPLYING BRAKES AT 40 MPH, THE BRAKE PEDAL WENT TO THE FLOOR AND CAUSES THE VEHICLE TO HIT ANOTHER VEHICLE. DEALER NOTIFIED. PLEASE PROVIDE ANY FURTHER INFORMATION. MR

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

we were in a accident on 9-20-02, what happen was I had no brakes
They would not stop me, and we hit another vehicle at that time
the air bags did not come out and we hit hard. The Town Truck Driver
could not believe the air bags did not Deploy also the Body Shop could not
believe it either. The Response From GM was Negative. I was not happy also
the Dealer were I purchased the Truck could not believe what we went
going through. They even said the truck air bags should have Deployed.
I HAVE PICTURES OF THE DAMAGE AND I THANK GOD MY FAMILY IS OK.
I SEE KNOW THAT GENERAL MOTOR, DO NOT STAND BEHIND THEIR PRODUCT
I JUST PRAY THAT THEY COME TO THEIR SENSES. I FEEL THERE IS DEFINITELY A DEFECT
IN THIS TRUCK. THE BACK SEAT EVEN CAME OFF THE FLOOR.
Please call me if there is any questions

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

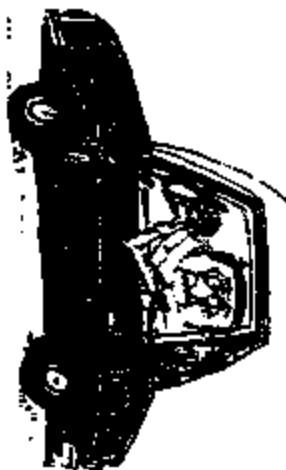
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

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(DASH) 2 DOT



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