

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1367 Date Received <u>31-OCT-2002</u> Office <u>DEFECTS AND COMPLAINTS</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) ST LOUIS MO		Reference No. 8022014	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an <u>Signature of Owner</u> ☒ YES ☐ NO <u>Vehicle Manufacturer</u> Date <u>11/1/25/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1J4GLY8K32W277156		Vehicle Make JEOP	Vehicle Mode LIBERTY
		Vehicle Year 2002	Current Odometer Reading 9500
Purchase Date ☒ New ☐ Used	Dealer's Name <u>Landmark</u> City <u>Florissant</u> State <u>MO</u> Zip Code _____		Engine Size (CID/CC/L) No Cylinders <u>4</u>
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utility Truck ☐ Van ☐ Motorcycle ☐ Minivan ☒ Other <u>Jeep</u>
		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03200000	Part Name(s) BRAKES-HYDRAULIC SYSTEM	Location ☐ Left ☒ Right ☒ Front ☐ Rear	Failed Part(s) <u>Missing</u> ☐ Original ☐ Replacement
No of Failures <u>Constant OFF/ON</u>	Date(s) of Failure(s) Mileage at Failure(s) <u>137 miles under 1200</u> Vehicle Speed at Failure(s) <u>Under 25 mph</u>		Failed Part(s) Available? ☐ Yes ☒ No <u>ordered</u>
NHTSA Previously ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>N/A</u>	Number of Fatalities <u>N/A</u>
		Estimated Property Damage <u>N/A</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING, WHEN BRAKES ARE APPLIED VEHICLE WILL EXPERIENCE EXTENDED STOPPING DISTANCE. ALMOST CAUSING AN ACCIDENT. DEALERSHIP CANNOT LOCATE PROBLEM. TS <i>Here's The Problem (highlighted item) The Problem!</i> <i>The Landmark Dealership Management/Service Dept!</i> <i>See Reverse side for details</i>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Attached is a four (4) pages of Notes to Chrysler
And Landmark Chrysler Dealership that may
shed some light on my concerns with this
(my) jeep where safety issues are concerned.

Not just with the tires but the performance
as well. Missing/faulty parts: from Engine
to the tires to the Brakes!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

ATTACH ADDITIONAL SHEETS IF NECESSARY

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

**1-888-DASH-2-DOT
1-888-327-4236**

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov/questionnaire

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).