


| DOT Auto Safety Hotline | | FOR AGENCY USE ONLY 1398 | |
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|  U.S. Department of Transportation National Highway Traffic Safety Administration | Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline | | Date Received 31-OCT-2002 |
| | OWNER INFORMATION (Type or Print) EL MONTE CA | | Od_or _____ r_dt _____ od_rt _____ ep_tr _____ Reference No. 8022013 |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. | | Work Number _____ Home Number _____ | |
| Signature of Owner _____ | | Date 11/27/02 | |
| VEHICLE INFORMATION | | | |
| Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) JP3BA24K86U030265 | Vehicle Mak DODGE | Vehicle Mode COLT | Vehicle Year 1986 |
| Current Odometer Reading 1552235 | | Purchase Date 4-86 | |
| Dealer's Name DONT RECALL | | Engine Siz (CID/CC) _____ <input type="checkbox"/> Turbo Diesel <i>(don't know)</i> <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio | |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No Cylinders 4 | |
| Transmission Type <input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic | Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(don't know)</i> | Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag | Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Drive Trail <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel <i>(don't know)</i> | | Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Ut <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input checked="" type="checkbox"/> Other HATCHBACK | Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Component 12130000 | Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:BELTS | Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Rear | Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement |
| No of Failures NUMEROUS | Date(s) of Failure(s) 9-02 Mileage at Failure(s) didn't acknowledge (don't know) Vehicle Speed at Failure(s) 0 with movement from self (body) | Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously don't know <input type="checkbox"/> Yes <input type="checkbox"/> No |
| APPLICATION INCIDENT INFORMATION | | | |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Fatalities 0 |
| Estimated Property Damage 0 | | Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No N/A | |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) | | | |
| <p>CONSUMER CALLED STATING THAT HAD A RECALL BACK ON 1986 WHICH IT AFFECTED THE SEAT BEALTS AND ALSO GIVE HER A LIFETIME WARRANTY. SHE ALSO STATED THAT SHE IS AND HAS ALWAYS HAD PROBLEMS WITH THE BACK SEAT BELT BUCKLES. THE PROBLEM IS THAT THEY WILL NOT UNBUCKLE. DEALER AND MANUFACTOR WERE CONTACTED BUT THEY ARE STATING THAT THEY HAVE NEVER HAD THAT RECALL WHICH CONSUMER HAS ORIGINAL DOCUMENT TO IT. TS</p> <p>BACK SEAT BUCKLES ARE STUCK & ARE UNABLE TO BE USED AT ALL.</p> | | | |
| CONTINUE ON BACK IF NEEDED | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DRIVER'S SIDE (RED PART OF BUCKLE) ^{BUCKLE} POPS OUT WHEN SEAT BELT IS ON. MOVEMENT OF MY BODY WILL MAKE SEAT BELT POP OFF NUMEROUS TIMES, EVEN BEFORE I BEGIN DRIVING. BOTH BACK SEAT BELTS ARE STUCK IN THE SEAT AND I DON'T COME OUT WHEN I TRY TO PULL OUT BELTS TO BUCKLE INTO THE RINGE.

ENCLOSED: COPY OF LETTER FROM CHRYSLER CORPORATION OF RECALL OF SEAT BELT RELEASE BUTTONS

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

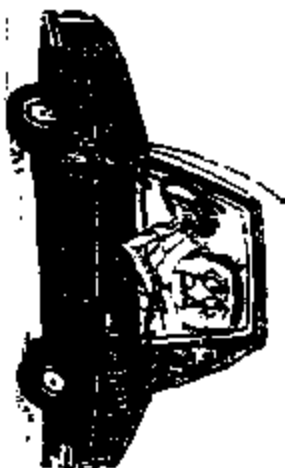
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/hotline>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**