



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Data Received:

31-OCT-2002

Od_or

rt_dt

od_rt

dp_itr

Reference No.

8022006

OWNER INFORMATION (Type or Print)

CORAL GABLES

FL

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, please print name and address to the vehicle manufacturer.

Signature of Owner

Date 11/13/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HR54K32U298105	BUICK	LESABRE Limited	2002	

Purchase Date Aug 6 - 2002	Dealer's Name Phillips Buick Pont Gme FRUITLAND	Engine Size 3.80L (CID/CYL/SERIES)	☐ Turbo ☒ Diesel ☒ Gas ☒ Fuel Injectio
☒ New ☐ Used	City PARK State FL Zip Code 34113	No Cylinders VL	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S) PART(S) INFORMATION

Component 12112200	Part Name(s) INTERIOR SYSTEMS-PASSIVE RESTRAINT-AIR BAG-SIDE DOOR-D	Location ☒ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 11/13-OCT-2002 Mileage at Failure(s) 1700 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 30 MPH VEHICLE WAS T-BONED ON DRIVER SIDE DOOR, DRIVER DOOR WAS PENETRATED 8-10 INCHES. DRIVER SIDE AIR BAG DID NOT DEPLOY, DRIVER FRONT AIR BAG DEPLOYED. DRIVER SUFFERED BRUISED KIDNEY AND MULTIPLE INJURIES ON LEFT SIDE OF BODY. VEHICLE WAS TOTALLED. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

APPROACHED GREEN LIGHT - IN MIDDLE OF INTERSECTION LIGHT STILL GREEN - ALL I REMEMBER - OTHER MAN RAN RED LIGHT - HE WAS DRIVING A HONDA S.U.V. THE FRONT AIR BAGS ON THE DRIVERS SIDE + PASSENGERS SIDE BOTH DEPLOYED - NEITHER ONES ON THE SIDE WENT OFF. SPENT 3 DAYS IN HOSPITAL AND STILL GOING TO DOCTORS. CALLED GM AND THEY ACCEPT NO RESPONSIBILITY FOR SIDE AIR BAGS NOT DEPLOYING. THE DRIVERS SIDE WAS HIT DIRECTLY ON THE DRIVERS DOOR BY THE AIR BAG.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

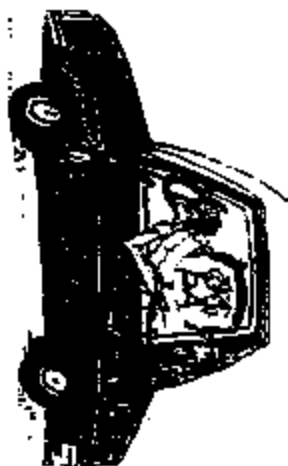
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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