



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
88-10 SH-2-DOT
1-800-423-4238
www.nhtsa.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

30-OCT-2002

Od_or
rt_dt
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up_lr

Reference No.

8021954

OWNER INFORMATION (Print)

FULLERTON CA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of reports to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/31/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G1JC5243T7143306
Vehicle Mode CAVALIER
Vehicle Year 1988
Current Odometer Reading 68953

Purchase Date 12/26/95
Dealer's Name GATEWAY CHEVROLET
City LINDHURST CA Zip Code 90638
Engine Size (CID/CYL) 2.2 LITER 5 F114
No Cylinders 4
 Turbo Diesel Fuel Injection

Transmission Type Manual Automatic
Antilock Brakes Yes No
Restraints 3-point belt 2-point belt Passenger
Cruise Control Yes No
Drive Train Front Rear 4-Wheel
Vehicle Type Car Van Minivan Other
Sport Utility Truck Motorcycle Other
Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
09530000	COMMUNICATIONS:HORN ASSEMBLY:HORN	<input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
No of Failures 1	Date(s) of Failure(s) 3/12/95 8/26/02 Mileage at Failure(s) 20751 32732 66133 Vehicle Speed at Failure(s) N/A N/A	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	1/1	1000	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE

WHILE DRIVING CONSUMER PROBLEM INOPERATIVE. TOOK TO DEALER. PROBLEM REOCCURED. CONSUMER FEE FOR REPAIRS. PLEASE PROVIDE ANY FURTHER INFO

DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HORN TO WARN ANOTHER DRIVER AND HORN WAS REINSTALLED. TWO YEARS LATER PROBLEM REOCCURED. NO WAY TO WARN OTHER DRIVERS. PLEASE PROVIDE ANY FURTHER INFO

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974—Public Law 93-579 This questionnaire is subject to subsequent amendments. You are under no obligation to provide information, whether a manufacturer should take appropriate action against a manufacturer, your response, or a statement.

Information provided is requested pursuant to authority vested in the National Highway Traffic Safety Act and this questionnaire. Your response may be used to assist the NHTSA in determining if there is a safety defect. If the NHTSA proceeds with administrative enforcement or litigation, your response may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DEALER STATES CAN'T USE CIG LIGHTER FOR CELL PHONE BECAUSE MAY SHORT TO LIGHT HORN AS SUCH UNABLE TO USE TWO SAFETY ITEMS HORN AND CELL PHONE IN EMERGENCY - MUST CARRY FUSE (IN CASE HORN GOES OUT)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline, NSA-10.1 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

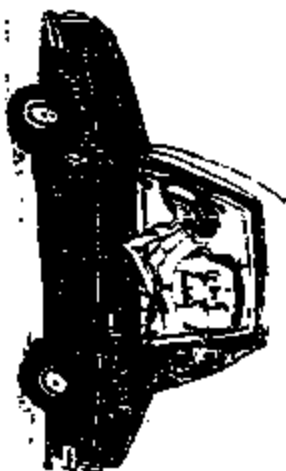
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**