

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-4-A-1-2-DOT

1-888-3-3-236

www.nhtsa.dot.gov hotline

FOR AGENCY USE ONLY 1308

Date Received

MAR 17 PM
30-OCT-2002 52Old or
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Reference No.

8021962

OWNER INFORMATION (Type or Print)

ORLANDO

FL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the
in the absence of

Signature of Owner

Manufacturer of your vehicle?

or name and address to the vehicle manufacturer.

YES

NO

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

Vehicle Make

VOLVO

Vehicle Model

740

Vehicle Year

1991

Current Odometer Reading

Purchase Date

Dealer's Name

☒ New ☐ Used

City

State

Zip Code

Engine Size
(CID/KCC/L)

No Cylinders 6

☒ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☐ No

Restraint System

☐ 3-Point Belt☒ Driver's Side Airbag☐ Passenger Side Airbag

Cruise Control

☐ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport UT☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12111200

Part Name(s)

INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 03-SEP-2002

Mileage at Failure(s) 660000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☐ No

APPLICABLE

(Please describe in detail the incident)

INCIDENT INFORMATION

(Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons

1

Number of Fatalities

Estimated Property Damage

\$2500.00

Reported to Police

☒ Yes ☐ No

NARRATIVE DESCRIPTION

WHILE DRIVING THE VEHICLE HAD STOPped AT A
BRAKE PAD AND IMPACTED THE FRONT VEHICLE
MANUFACTURER WAS CONTACTED AND REPAIRED
PROPERLY AND THERE WAS EVIDENCE OF A
BEFORE WHERE THE ACCIDENT WAS

DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT TRAFFIC LIGHT AND THEN BEARLY RELEASED THE
CLE THAT LET THE AIR BAGS DEPLOY.
O THAT THE RETRAINT SYSTEM PERFORM
RIOR ACCIDENT THAT IT WAS DONE SIX YEARS
R AND AIR BAGS DID NOT DEPLOY. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is recorded pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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