



DOT / ut Safety Hotline  
**Vehicle Owner's Questionnaire (VOQ)**  
 NATIONWIDE 1-8-DASH-2-DOT  
 1-8-327-4236  
 www.nhtsa.gov/hotline

**FOR AGENCY USE ONLY 1368**

Date Received: 30-OCT-2002

Office: DEFECTS INVESTIGATION

Reference No.: 8021948

**OWNER INFORMATION (Type or Print)**

Name: LOVELOCK State: NV

Work Number: \_\_\_\_\_ Home Number: \_\_\_\_\_

Do you authorize NHTSA to provide a copy of reports to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner: \_\_\_\_\_ Date: 12/10/02

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN): 1GTCS1948P8534789 Vehicle Make: GMC Vehicle Model: SONOMA Vehicle Year: 2000 Current Odometer Reading: 51,463

Purchase Date: Oct/Nov '02 Dealer's Name: Bosch Motors Engine Size (CID/CC): 2.2L Turbo Diesel Gas Fuel Injecto:

New  Used City: Bismarck State: NV Zip Code: \_\_\_\_\_ No Cylinders: 4

Transmission Type:  Manual  Automatic  
 Antilock Brakes:  Yes  No  
 Restraint System:  3-Point Belt  Driverside Air Bag  Passengerside Air Bag  
 Cruise Control:  Yes  No  
 Drive Train:  Front Rear 4-Wheel  Motorbelt  2-Point Belt  
 Vehicle Type:  Car  Van  Minivan  Other \_\_\_\_\_  
 Sport Ut Truck Motorcycle  
 Body Style:  2-Door  4-Door  Stationwagon  Pick Up Truck  Other 3 Door

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component: 10310000 Part Name(s): VISUAL SYSTEMS:WINDSHIELD WIPER Location:  Left  Right  Front  Rear  
 Failed Part(s):  Original  Replacement

No of Failures: 3 Date(s) of Failure(s): 17-0-2002 + 22 Oct 2002 Mileage at Failure(s): 5 Vehicle Speed at Failure(s): 45 mph + 50mph  
 Failed Part(s) Available?:  Yes  No NHTSA Previously:  Yes  No

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the event(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Persons Injured: \_\_\_\_\_ Number of Fatalities: \_\_\_\_\_ Estimated Property Damage: \_\_\_\_\_ Reported to Police:  Yes  No

Crash Failure:  Yes  No Fire:  Yes  No Number of Persons Injured: \_\_\_\_\_

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

CONSUMER STATES THAT WHILE DRIVING AND NO WARNING THE WINDSHIELD WIPER WILL WORK INTERMITTENTLY. DEALER ADVISED TO

Our wipers have failed 3 times. The first time was after I washed the truck. I used the wipers to clear the wind shield and they failed to work. The next day I tried them + they worked just fine. The second time it started raining while I was driving

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation any thereof, may be used in support of the agency's action.

I reported this to GM after the second incident of failure. I think it is an electrical short from moisture.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

down the road. I turned on the wipers + they didn't work. It was a light rain so I continued driving without wipers.

The 3<sup>rd</sup> time I was driving along a narrow winding road. It started to rain. The wipers didn't work. I continued driving because there was no shoulder to pull off on. It was raining hard + I couldn't see well enough to pull off. We saw a school bus coming towards us. My husband rolled down his ~~dr~~ passenger window + ~~that~~ directed me off the ~~in~~ road so we wouldn't cause an accident. We waited for the rain to lighten up + drove on.

I must add that 90% of the time I use the wipers they work just fine. They fail at critical times it seems. ATTACH ADDITIONAL SHEETS IF NECESSARY  
It doesn't rain much in Nevada so I've not had them repaired. ~~MT~~

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL, HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590  
20590+0001



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

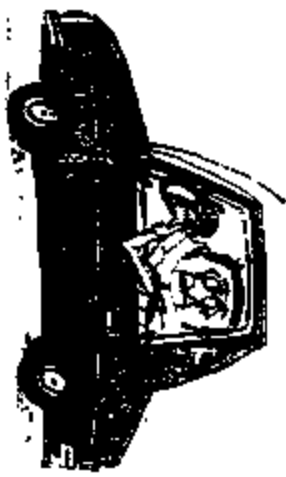
**DASH2DOT**

and dial toll free at:

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/ncsi>