

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire (VOQ)</p> <p>NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 252</p> <p>Date Received: 30-OCT-2002</p> <p>OFFICE DEFECTS INVESTIGATION</p>		<p>Od_or rt_dt ob_ct up_tr</p> <p>Reference No. 8021926</p>	
<p>OWNER INFORMATION (Type or Print)</p> <p>EVERETT WA</p>							
<p>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.</p> <p>Signature of Owner _____ Date ____/____/____</p>							
<p align="center">VEHICLE INFORMATION</p>							
<p>Vehicle Ident. No. (VIN) <small>(Located at bottom of windshield on driver's side)</small></p> <p>3VWDC21C71M405717</p>		<p>Vehicle Make</p> <p>VOLKSWAGEN</p>		<p>Vehicle Model</p> <p>BEETLE</p>		<p>Vehicle Year</p> <p>2001</p>	
<p>Purchase Date</p> <p><input type="checkbox"/> New <input checked="" type="checkbox"/> Used</p>		<p>Dealer's Name _____</p> <p>City _____ State _____ Zip Code _____</p>		<p>Engine Size (CID/KCAL) _____</p> <p>No Cylinders _____</p>		<p><input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection</p>	
<p>Transmission Type</p> <p><input type="checkbox"/> Manual <input type="checkbox"/> Automatic</p>		<p>Antilock Brakes</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Restraint System</p> <p><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag</p> <p><input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt</p>		<p>Cruise Control</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>Drive Train</p> <p><input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel</p>		<p>Vehicle Type</p> <p><input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other</p>		<p>Sport Utility Truck <input type="checkbox"/> Motorcycle</p>		<p>Body Style</p> <p><input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other</p>	
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>							
<p>Component 03214000</p>		<p>Part Name(s) BRAKES-HYDRAULIC-OTHER</p>		<p>Location</p> <p><input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear</p>		<p>Failed Part(s)</p> <p><input type="checkbox"/> Original <input type="checkbox"/> Replacement</p>	
<p>No of Failures</p>		<p>Date(s) of Failure(s) 01-OCT-2002</p> <p>Mileage at Failure(s) 18500</p> <p>Vehicle Speed at Failure(s) _____</p>		<p>Failed Part(s) Available?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>NHTSA Previously</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p align="center">APPLICATION INCIDENT INFORMATION</p> <p align="center"><small>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)</small></p>							
<p>Crash</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Fire</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Number of Persons Injured</p>		<p>Number of Fatalities</p>	
				<p>Estimated Property Damage</p>		<p>Reported to Police</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p align="center">NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</p> <p>THE PEDAL OF THE BRAKE GOES ALL THE WAY DOWN TO THE FLOOR. THE PEDAL IS HARD BUT IT WILL NOT STOP AT ALL. THE DEALERSHIP IS AWARE OF THE PROBLEM.</p> <p>TS</p>							

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.