

Form Approved: OMB No. 2127-0009

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1358 Date Received <u>30-OCT-2002</u> EFFECTS INVESTIGATION Reference No. <u>8021822</u>	
OWNER INFORMATION (Type or Print) <u>LAS VEGAS</u> <u>NV</u>		Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>12/12/02</u>			
VEHICLE INFORMATION			
PLEASE PROVIDE <u>2P4FP253X</u> <u>VR327390</u>		MAKE <u>PLYMOUTH TRUC</u> MODEL <u>VOYAGER</u> YEAR <u>1987</u> VIN <u>64.875</u>	
Purchase Date <u>05-10-01</u> ☒ New ☐ Used		Dealer's Name <u>COURTESY IMPORT VALLEY AUTO</u> Engine Size <u>4.0L (GDI/CC)</u> City <u>LAS VEGAS</u> State <u>NV</u> Zip Code <u>89104</u> No Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driver's Side Airbag ☐ Motorbelt ☐ 2-Point Belt ☒ Passenger's Side Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>05150000</u>	Part Name(s) <u>ENGINE: OTHER PARTS</u>	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures <u>3x</u> <u>engine failures</u>	Date(s) of Failure(s) <u>24-OCT-2002</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES THAT WHILE DRIVING AND NO WARNING THE VEHICLE JERK AND THE ENGINE LIGHT AND THE CONSUMER WILL HEAR A LOUD KNOCKING NOISE. DEALER NOTIFIED TS			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine Mechanical Defect.

ATTACH EXHIBIT RELEVANT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration400 Seventh St., S.W.
Washington, D.C. 20590Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATESVEHICLE
OWNER'S
QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOTU.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/dotinfo>



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Ord. or

r. dk

od. rt

up. fr

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

LAS VEGAS

NEVADA

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your authorization, NHTSA cannot provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/12/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

2P4FP2S3XVR327390 PLYMOUTH VOYAGER 1997

Purchased Date

Dealer's Name

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

05-10-01

COURTESY IMPORT VALLEY AUTOMALL

☐ New ☐ Used

Dealer's City

State

Zip Code

LAS VEGAS

NV

89014

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☒ Driveline Air Bag☐ Motorbelt☒ Yes☐ No☒ Front☐ Sport Utility☐ Truck☐ Motorcycle☐ Other☒ Automatic☐ Passenger-side Air Bag☐ 2-Point Belt☐ No☐ Rear☐ 4-Wheel☐ 2-Door☐ 4-Door☐ Breakdown☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Engine

☐ Left☐ Right☐ Original☐ Yes☒ Front☐ Rear☒ Replacement☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Failed Part(s)

NHTSA Previously

Mileage at Failure(s)

Available?

Contacted?

Vehicle Speed at Failure(s):

☒ Yes ☐ No☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☒ No☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

ENGINE MECHANICAL DEFECT.

Continue on back.

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

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of TransportationNational Highway
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S****QUESTIONNAIRE****(V00Q)****DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETING FORM

ON

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT**1-888-327-4236**

DOT Auto Safety Hotline

(DASH) 2 DOT

U.S. Department of Transportation
National Highway Traffic Safety
Administrationwww.nhtsa.dot.gov/hotline

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**