

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231 Date Received 23 OCT 2002 Office Investigation Reference No. 8021473	
OWNER INFORMATION (Type or Print) EDISON NJ		DEFECTS INVESTIGATION Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date 12/4/02			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) PLEASE PROVIDE	Vehicle Make MERCURY TRUC	Vehicle Model MOUNTAINEER	Vehicle Year 2000
		Current Odometer Reading 36,000	
Purchase Date ☐ New ☒ Used	Dealer's Name North City Summit State NJ Zip Code 08902		Engine Size (CID/CCA) No Cylinders 8 ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03211000	Part Name(s) BRAKES:HYDRAULIC:PEDAL	Location ☐ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures 2	Date(s) of Failure(s) 8-2000 Mileage at Failure(s) 8000 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER NOTICE WHEN DEPRESSING THE BRAKE PEDAL WOULD TRAVEL TO FLOOR BOARD. DEALER WAS CONTACTED AND REPLACES BRAKES. PLEASE PROVIDE FURTHER INFORMATION. MR The brakes was replaced before the truck was 2 years old. Now after 8 months the brakes was squeaking every time I stop) also the brake dust was so much under my foot. my (tires) were very black.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			