

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

79 Venture AS of today NOV 19 2002 - Still having
problems with (sliding door) Also, (steering @ times) Now, it's
(ABS) & (BRAKE) lights that stay on - constantly This occur
once before had it check by (Robert - client) aka (Firestone Tire)
(blow - out :) I called Firestone - and I call them 1st I
was told it's out of warranty - by they - and it would
cost me about \$300 - to (replace tires) I was told by Firestone
to bring the van back to where I purchased it
and they would - (replace - brakes) it's a recall - client
call back 729 said have to - data on - recall - of me
ever losing picture if I can get a (photo - copy) I reported
it to: Attorney - David - (Elliot - Soler) (Lemon - law) etc. etc. still
no - response. Hopefully - I'll get a - response.
FROM: M. A. T. S. A. S.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

Att. goes to
Room 2318 (Spoke to Supervisor at 11:15 AM on 11-15-02) from D.E.



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov/guestline

DOT Auto Safety Hotline
(DASH) 2-DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT
and dial toll-free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**