

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1367 Date Received: 22 OCT 2002 Ref No: 8021363 Work Number: _____ Home Number: _____	
OWNER INFORMATION (Type or Print) FOTIADIS HICKS VILLE NY			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: ____/____/____			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GNDX03E2	Vehicle Make CHEVROLET TRUCK	Vehicle Model VENTURE	Vehicle Year 1999
Purchase Date 11/3/99	Dealer's Name Robert J. Jorgensen		Engine Size (CID/VOL) 6
☒ New ☐ Used	City Hicksville	State NY	Zip Code 11801
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Chruise Control ☐ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Sport-UT ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13400000	Part Name(s) STRUCTURE:DOOR ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 22-JUL-2002 (pt. w. started in 1999)	Mileage at Failure(s) 57000	Vehicle Speed at Failure(s) _____
Failed Part(s) Available?		NHTSA Previously	
☐ Yes ☐ No		☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES THAT AFTER DEALERSHIP REPAIRED THE RECALL FOR THE SLIDING DOOR FOR THE 3RD TIME, THE DOOR SLIDE OPEN, AND CHILD FELL OUT OFF VEHICLE. DEALER/MANUFACTURER CONTACTED. THEY ARE NOT HELPFUL, DO NOT WANT TO TAKE RESPONSIBILITY. MR. _____			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

79 Venture AS of today NOV 19 2002 - Still having
problems with (sliding door) Also, (steering @ times) Now, it's
(ABS) & (BRAKE) lights that stay on - constantly This occur
once before had it check by (Robert - client) aka (Firestone Tire)
(blow out?) I called Firestone - and I call them 1st I
was told it's out of warranty - by they - and it would
cost me about \$300 - to (replace tires) I was told by Firestone
to bring the van back to where I purchased it
and they would - (replace - brakes) it's a recall - client
call back 729 said have to - data on - recall - of me
ever losing picture if I can get a (photo - copy) I reported
it to: Attorney - David - (Elliot - Soler) (Lemon law) etc. etc. still
no - response. Hopefully - I'll get a - response.
FROM: M. A. T. S. AS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

Att. goes to
Room 2318 (Spoke to Supervisor at 11:15 AM on 11-15-02) from D.E.



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov/govoffice

DOT Auto Safety Hotline
(DASH) 2-DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT
and dial toll-free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**