

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

21-OCT-2002

Od or

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up ltr

Reference No.

8021310

OWNER INFORMATION (Type or Print)

WHEELING

IL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at bottom of
windshield on driver's side)

2HNR L1866 2H-X 7490

Vehicle Make

HONDA ~~TRUCK~~

Vehicle Model

ODYSSEY

Vehicle Year

2002

Current Odometer Reading

3000

Purchase Date

3/26/02

Dealer's Name MULLER HIGHLAND PARK MULLERS

Engine Size

(CID/CC/L

No Cylinders

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection
☒ New ☒ Used

City HIGHLAND PARK State IL Zip Code 60035

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☐ 2-Point Belt
☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car
☐ Van
☒ Minivan
☐ Other

☐ Sport Utility
☐ Truck
☐ Motorcycle

Body Style

☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

1340000

Part Name(s)

STRUCTURE:DOOR ASSEMBLY

Location

☐ Left ☒ Right
☐ Front ☒ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 25-APR-2002

Mileage at Failure(s) 250

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA
Previously☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

1

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE PASSENGER SIDE DOOR OPEN AND CLOSE INTERMITTENTLY. THE CONSUMER WIFE PUSH THE BUTTON FOR THE AUTOMATIC DOOR TO OPEN. BUT THE SLIDING DOORS OPEN JUST A FEW INCHES. HE TRIED TO OPEN THE DOOR WITH HIS HANDS. AND THE DOOR CLOSE ON HIS FINGERS.

THE DEALERSHIP IS AWARE OF THE PROBLEM. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The electronic Key was present twice (2) in a 15-second span, yet the automatic sliding door on the passenger side did not activate. There were two-to-three beeps from the vehicle sensor within a minute's time... the passenger sliding door suddenly opened approximately 5-6 inches, then stopped. After pressing the electronic Key again within another 10-15 seconds the door remained partly opened. After several more attempts the door remained partly opened. I then attempted to physically move the door open with my left hand to assist the motor. As I began to pull the sliding door open to my left... the door began to automatically shut close. Before I could pull my hand free, my finger tips were smashed between the sliding door and the passenger door. My left attempted to open the door again with the electronic key, again nothing happened. This is my left finger tips were so excruciating that I had to force my head out to free. This is when I realized my finger (ring) tip was amputated.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

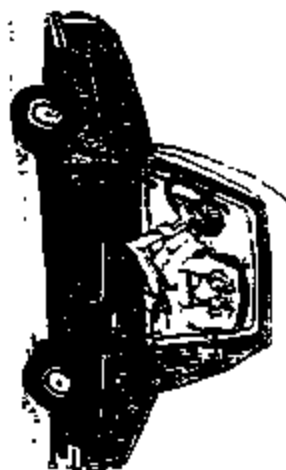
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

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IN THE
UNITED STATES



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DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**