

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1375 Date Received 21-OCT-2002 OFFICE OF INVESTIGATION Reference No. 8021289 Work Number Home Number	
OWNER INFORMATION (Type or Print) [Redacted] BOULDER CREEK CA			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date 11/12/02			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Printed at bottom of windshield on driver's side)	Vehicle Mfg.	Vehicle Model	Vehicle Year
3C3EL65H1YT282256	CHRYSLER	SEBRING	2000
Purchase Date AUG 02? ☐ New ☒ Used		Dealer's Name PRIVATE PARTY City LOS GATOS State CA Zip Code	Engine Size (CID/CC/L) 6 No Cylinders ☐ Turbo Diesel Gas Fuel Injecto
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No
Drive Train	Vehicle Type	Body Style	
☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Sport Ut Truck ☐ Motorcycle ☐ Minivan ☐ Other	☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
13133000	STRUCTURE:BODY ROOF:CONVERTIBLE TOP	☐ Left ☐ Right ☐ Front ☒ Rear	☒ Original Replacement
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
1	01-OCT-2002	60	55
Failed Part(s) Available? ☐ Yes ☒ No		NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Estimated Property Damage		Reported to Police	
\$500		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES THAT "BOOT" HAS 2 PIECES OF VELCRO THAT EASILY BLOWS OFF AT HIGHWAY SPEEDS. CONSUMER ADVISED "BOOT" COVERS CONVERTIBLE TOP WHEN OPEN. "BOOT" Blew OFF AT 60 mph +/- AND WAS NOT Recovered. Could HAVE caused a collision. The LATER models (2001-2002) HAVE A STRAP TO HELP HOLD THE COVER ("BOOT") ON.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED