



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1398

Date Received

21-OCT-2002

OFFICE
DEFECTS INVESTIGATION
 Od_or
rt_dt
od_rt
up_jtr

Reference No.

8021244

OWNER INFORMATION (Type or Print)

BETH PAGE

NY

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 11/17/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <i>2P4FH25321R625250</i>	Vehicle Make PLYMOUTH TRUC	Vehicle Model VOYAGER	Vehicle Year 1990	Current Odometer Reading 51,154
Purchase Date	Dealer's Name	Engine Size (CID/COI) No Cylinders 6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injected	
☐ New ☒ Used	City LEVITTOWN State NY Zip Code	Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt
		Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☒ Minivan ☐ Other
				Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10140000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDOW:TAILGATE AND BACK DOOR	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures 1	Date(s) of Failure(s) 10/2002 Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 61/PA	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage ?	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES OF HAVING PROBLEMS THE HATCH BACK DOOR. DEALER WAS CONTACTED
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CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.