

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

21-OCT-2002

Od_or
rt_d
od_n
up_tr

Reference No.

8021213

Work Number

Home Number

YES NO

to the vehicle manufacturer.

Date 11/21/02

OWNER INFORMATION (Type or Print)

NEW YORK

NY

Do you authorize NHTSA
in the absence of an author

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	JAGUAR	XK8	2001	13 252

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Inject
☒ New ☐ Used	City MYC State NY Zip Code 0019	No Cylinders 8	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Bel ☒ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01000000	Part Name(s) STEERING	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 18-OCT-2002 Mileage at Failure(s) 13000 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured my wife sustained serious sustained + mental anguish	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHILE DRIVING, THEY SUDDENLY LOST POWER STEERING WITHOUT WARNING, ALMOST LOST CONTROL OFF VEHICLE. DEALER CONTACTED TS

While driving on Rt 7 SC in New Milford CT my wife (who is a female driver) suddenly without warning a loss of power steering and some clunk from under the hood came were coming in both directions like thought we'll have a serious accident. This was a new car with 13000 the dealer was checked at Jaguar for 10,000 mil - Jaguar was according to the Highway Dept the source lost at Jaguar Manhattan due to a defect in the steering fluid hose installed by Jaguar

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**