



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Data Received

17-OCT-2002

OFFICE
DEFECTS INVESTIGATION

Od_or _____
rt_dt _____
od_rt _____
up_jtr _____

Reference No.

8021080

OWNER INFORMATION (Type or Print)

PORT TOWNSEND

WA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, your name and address to the vehicle manufacturer.

YES NO

Signature of Owner

Date 10/5/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Last four at bottom of windshield on driver's side) 1Y1SK5266T2021321
Vehicle Make GEO Vehicle Model PRIZM Vehicle Year 1996 Current Odometer Reading

Purchase Date

Dealer's Name

Engine Siz

(CID/CC/L 1.6L

Turbo

Diesel

Gas

Fuel Injectio

☐ New ☒ Used

City State Zip Code

No Cylinders 4

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☒ 3-Point Belt☐ Motorbelt☐ Yes☐ Front☒ Car☐ Sport Ult☐ 2-Door☒ Automatic☒ No☒ Driverside Airbag☐ 2-Point Bel☒ No☐ Rear☐ Minivan☐ Truck☒ 4-Door☐ Passengerside Airbag☐ 4-Wheel☐ Other☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09150000 Part Name(s) ENGINE: OTHER PARTS ELECTRICAL Location ☐ Left ☒ Right ☒ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement

No of Failures

Date(s) of Failure(s) 10-OCT-2002

Mileage at Failure(s) 50000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA

Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☒ Yes☐ No☒ Yes☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHILE DRIVING AND NO WARNING THE ENGINE CAUGHT ON FIRE UNDER THE HOOD CAUSING THE CONSUMER TO PULL OVER AND THE VEHICLE TO BE NON DRIVEABLE. DEALER NOTIFIED. TS

THE ENGINE WOULD NOT TURN OFF, HEADLIGHTS WENT ON AND OFF AND ON. POPPING WAS HEARD UNDER HOOD. SPARKS WENT TO STREET, SMOKE, THEN FLAMES. THERE WAS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

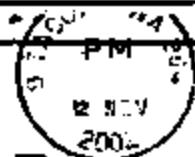
A HIGH-REV SOUND, FROM THE ENGINE AREA. THE ENTIRE INSTRUMENT PANEL CAUGHT FIRE AND MELTED. HEADLIGHT COVERS MELTED. FIRE DEPT. PUT OUT THE FIRE.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



ATTACH ADDITIONAL SHEETS IF NECESSARY

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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info@nhtsa.dhs.gov