

U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1388		
OWNER INFORMATION (Type or Print)		Date Received 16-OCT-2002		Office of Defects Investigation		
EAST MEADOW NY		Work Number		Reference No. 8020902		
Home Number		Do you authorize NHTSA to contact the manufacturer of your vehicle? In the absence of an Signature of Owner		Date		
Signature of Owner		YES		NO		
VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1HGCG3274VA00192		Vehicle Make HONDA	Vehicle Model ACCORD	Vehicle Year 1998	Current Odometer Reading	
Purchase Date Jan 1998	Dealer's Name PLAZA AUTOMALL		Engine Size (CID/CC) No Cylinders 4	Turbo Diesel Gas Fuel Injectio		
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City Brooklyn State NY Zip Code 11210					
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front Rear 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION						
Component 07240000	Part Name(s) POWER TRAIN:TRANSMISSION:UNKNOWN TYPE		Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear		Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement	
No. of Failures	Date(s) of Failure(s) 06-OCT-2002		Mileage at Failure(s) 83000	Vehicle Speed at Failure(s)	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
					NHTSA Previously <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)						
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)						
CONSUMER STATES THAT THERE IS TRANSMISSION OIL LEAKING THROUGH THE BEARINGS WHILE DRIVING AT ANY SPEED. THE MANUFACTURE HAS EXTENDED THE WARRANTY ON THE YEAR MAKE AND MODEL. THE LEAK WAS DISCOVERED WHILE THE CAR WAS IN FOR ROUTINE MAINTENANCE (THE WATER PUMP AND TIMING BELT WERE BEING REPLACED AS PER MANUFACTURERS SPECIFICATIONS). MANUFACTURER CLAIMS THIS PROBLEM (WHICH IS EXACTLY WHAT HAD HAPPENED IN 2000 + 2001 MODELS) IS NOT A DEFECT IN 1998 MODEL. MANUFACTURER HAS ALSO CLAIMED THAT THE PROBLEM USUALLY						
If you are providing this information to assist the NHTSA in its ongoing efforts to identify safety defects, you are not obligated to provide any information beyond what you are providing to the manufacturer. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEPS OCCURS BETWEEN 20 + 2000 MILES, YET THEY EXTENDED THE WARRANTY ON 1998 + 2001 MODELS TO 7 YRS OR 100,000 MILES. 1998 IS THE SAME CAR WITH THE SAME PARTS AS 2000 + 2001 MODEL ACCORDS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

205907000



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

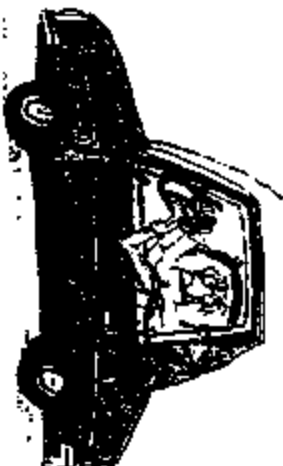
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov> The