



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4235

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1399

Date Received

15-OCT-2002

Od or
rt dt
od rt
up tr

Reference No.

0020868

OWNER INFORMATION (Type or Print)

REDDING

CA

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GNDX03E6XD193219 Vehicle Make CHEVROLET TRUCK Vehicle Model VENTURE Vehicle Year 1999 Current Odometer Reading 60,015

Purchase Date

1-00

Dealer's Name

Lithia Chevrolet

Engine Size
(CID/CC/L)

No Cylinders

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☐ New ☒ Used

City Redding

State CA

Zip Code 96003

Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☐ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08017000 Part Name(s) FUEL: LPG PANEL: DASHBOARD CONTROL Air bag light stays on Location ☒ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement No of Failures 9 Date(s) of Failure(s) 11-OCT-2002 Mileage at Failure(s) 65000 Vehicle Speed at Failure(s) start up Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No Fire ☐ Yes ☐ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER NOTICED INTERMITTENTLY AIR BAG LIGHT BECOME INOPERABLE-OBSTRUCTING THE DRIVER'S VIEW. DEALER HAS REPLACED SWITCH AIR BAG AND STILL REOCCURRING THE PROBLEM. PLEASE PROVIDE FURTHER INFORMATION. MR

air bag light has been attempted to be fixed 9 different attempts to be repaired.

4 times before 36,000 miles and 5 times after that!

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I am very concerned because the Dealer keeps on replacing the front seat belts! The Dealer is doing this because of the code from my vehicle saying what the problem is! Since air bags are for safety reasons and seat belts are for safety reasons, I do believe this is a safety issue!!

Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

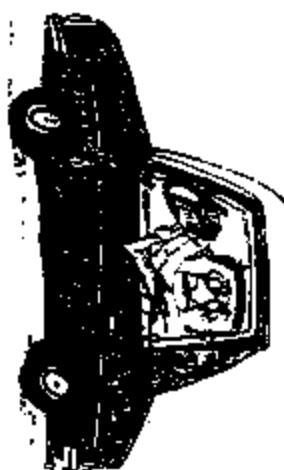
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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