


| DOT Auto Safety Hotline | | FOR AGENCY USE ONLY 1374 | |
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|  U.S. Department of Transportation National Highway Traffic Safety Administration | | Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline | |
| OWNER INFORMATION (Type or Print) | | Date Received 15-OCT-2002 OFFICE OF DEFECTS INVESTIGATION Reference No. 8020843 | |
| AUSTIN TX | | Work Number Home Number | |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorized representative, you must provide your name and address to the vehicle manufacturer. | | | |
| Signature of Owner | | Date 12/16/02 | |
| VEHICLE INFORMATION | | | |
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) | Vehicle Make | Vehicle Model | Current Odometer Reading |
| 1GMEC13R1W3318493 | CHEVROLET TRUK | TAHOE | 97,000 |
| Purchase Date 6/99 | Dealer's Name MARSHALL | Engine Size (CID/CC/L) | <input type="checkbox"/> Turbo Diesel Gas Fuel Injectio |
| <input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Used | City BEVAN State TX Zip Code | No Cylinders 8 | <input checked="" type="checkbox"/> Fuel Injectio |
| Transmission Type | Antilock Brakes | Restraint System | Cruise Control |
| <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| Drive Train | Vehicle Type | Body Style | |
| <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel | <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other | <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Component 10310000 | Part Name(s) VISUAL SYSTEMS-WINDSHIELD WIPER | Location <input checked="" type="checkbox"/> Left Front <input type="checkbox"/> Right Rear | Failed Part(s) <input checked="" type="checkbox"/> Original Replacement |
| No of Failures 41 | Date(s) of Failure(s) 07-OCT-2002 Mileage at Failure(s) 94000 Vehicle Speed at Failure(s) | Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No |
| APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Fatalities 0 |
| Estimated Property Damage 0 | | Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) | | | |
| CONSUMER STATES WHILE DRIVING 60MPH IN THE RAIN THE WINDSHIELD WIPER MOTOR CUT-OFF CAUSING LOST VISION OF THE ROAD. MR This occurred several times prior to this incident. | | | |

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**