



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 111

Date Received

11-OCT-2002

OFFICE

DEFECTS INVESTIGATION

Ord. or

rt. dt

nd. rt

up. ltr

Reference No.

8020674

OWNER INFORMATION (Type or Print)

FREDERIKSTED

VI

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

PLEASE PROVIDE

SUZUKI TRUCK

GRAND VITARA

2002

Purchase Date

Dealer's Name METRO METERS

Engine Size

(CID/CC/L)

No. Cylinders

☐ Turbo

☐ Diesel

☐ Gas

☐ Fuel Injection

☒ New ☒ Used

City HOUSTON State TX Zip Code 77058

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☒ Yes

☐ 3-Point Belt

☐ Motorbelt

☐ Yes

☐ Front

☐ Car

☐ Sport Ut

☐ 2-Door

☐ Automatic

☐ No

☐ Driverside Airbag

☐ 2-Point Belt

☐ No

☐ Rear

☐ Van

☐ Truck

☐ 4-Door

☐ Passengerside Airbag

☐ 4-Wheel

☐ Minivan

☐ Motorcycle

☐ Stationwagon

☐ Other

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03272000
03930600

Part Name(s)

BRAKES:HYDRAULIC:DISC:PADS AND SHOES
BRAKES:ROTOR

Location

☐ Left

☐ Right

☐ Front

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No. of Failures

Date(s) of Failure

Mileage at Failure

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FROM THE TIME OF PURCHASE JULY 6, 2002, BRAKES SQUEAKS EXCESSIVELY/CONSTANTLY LOU
EVEN AFTER REPLACEMENT OF ROTORS TWICE AND SHAVING THEM. THE PROBLEM STILL
PERSIST WITH PREMATURE FIX AND PROBLEM THEN REOCCURRING. PLEASE DESCRIBE DETAILS.
MR

10:24 91 330 20

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).