



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

10-OCT-2002

 Od. or
rt. dr.
od. rt.
up. hr.

Reference No.

8020649

OWNER INFORMATION (Type or Print)

GLENDALE

AZ

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an address to the vehicle manufacturer.

Signature of Owner

Date 12/1/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at bottom of windshield on driver's side)	Vehicle Mfg.	Vehicle Model	Vehicle Year	Current Odometer Reading		
1GKDF19W3TB500105	GMC	SAFARI	1998	25000		
Purchase Date 1-	Dealer's Name West Coast GMC Truck		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection		
☒ New ☐ Used	City R.C.	State AZ	No. Cylinders 6			
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS: WINDSHIELD WIPER: MOTOR	Location ☐ Left ☒ Front	☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 4/0 or 5/0	Date(s) of Failure(s) 30-SEP-2002 Mileage at Failure(s) 28000 - 67000 at 100000 Vehicle Speed at Failure(s) 6 - 75	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously ☐ Yes ☐ No	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Fatalities None	Estimated Property Damage None	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON THE HIGHWAY THE WINDSHIELD WIPER COMES ON AND OFF INTERMITTENTLY. THE DEALERSHIP IS AWARE OF THE PROBLEM. MR

Wiper not come on at times without getting out + opening hood + push on wiper motor on end of motor - very inconvenient when pouring down rain. Reason why only way to repair is replacement of wiper motor.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**