



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

JAN 16 PM 7:11

26-SEP-2002

OFFICE

DEFECTS INVESTIGATION

 Od_or
r_dk
od_rt
up_tr

Reference No.

8018532

OWNER INFORMATION (Type or Print)

RIDGEFIELD

CT

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/3/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

1C4GT54L7XB
NOT AVAILABLE 548907

CHRYSLER TRUC

TOWN AND COUN

1999

46,000

Purchase Date

11-10-98

Dealer's Name

PAMBY MOTORS

Engine Siz
(CID/CC/L
☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injectio
☒ New ☐ Used

City RIDGEFIELD

State CT

Zip Code

No Cylinders

6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☒ Car☐ Sport Ut☐ 2-Door☒ Automatic☐ No☒ Driverside Airbag☐ 2-Point Bel☐ No☐ Rear☐ Minivan☐ Truck☐ Motorcycle☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

62750000
67217000

Part Name(s)

TIRES: EMERGENCY SPARE TIRE
POWER TRAIN: TRANSFER CASE (4-WHEEL DRIVE)

Location

☐ Left
☐ Front☐ Right
☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

1

Date(s) of Failure(s) 25-JUL-2002

Mileage at Failure(s) 38000

Vehicle Speed at Failure(s) 25

Failed Part(s)

☒ Yes☐ No

NHTSA

Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TRANSFER CASE BLEW OUT AFTER A SPARE TIRE WAS INSTALLED. ^{Towed} TOOK TO DEALER AND
DEALER STATED THAT ALL WHEEL DRIVE VEHICLES ARE NOT DESIGNED TO BE DRIVEN WITH ^{Advised}
SPARE. PLEASE PROVIDE ANY FURTHER INFORMATION. *MR

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.